

FIGURE 1
SYSTEM CONFIGURATION

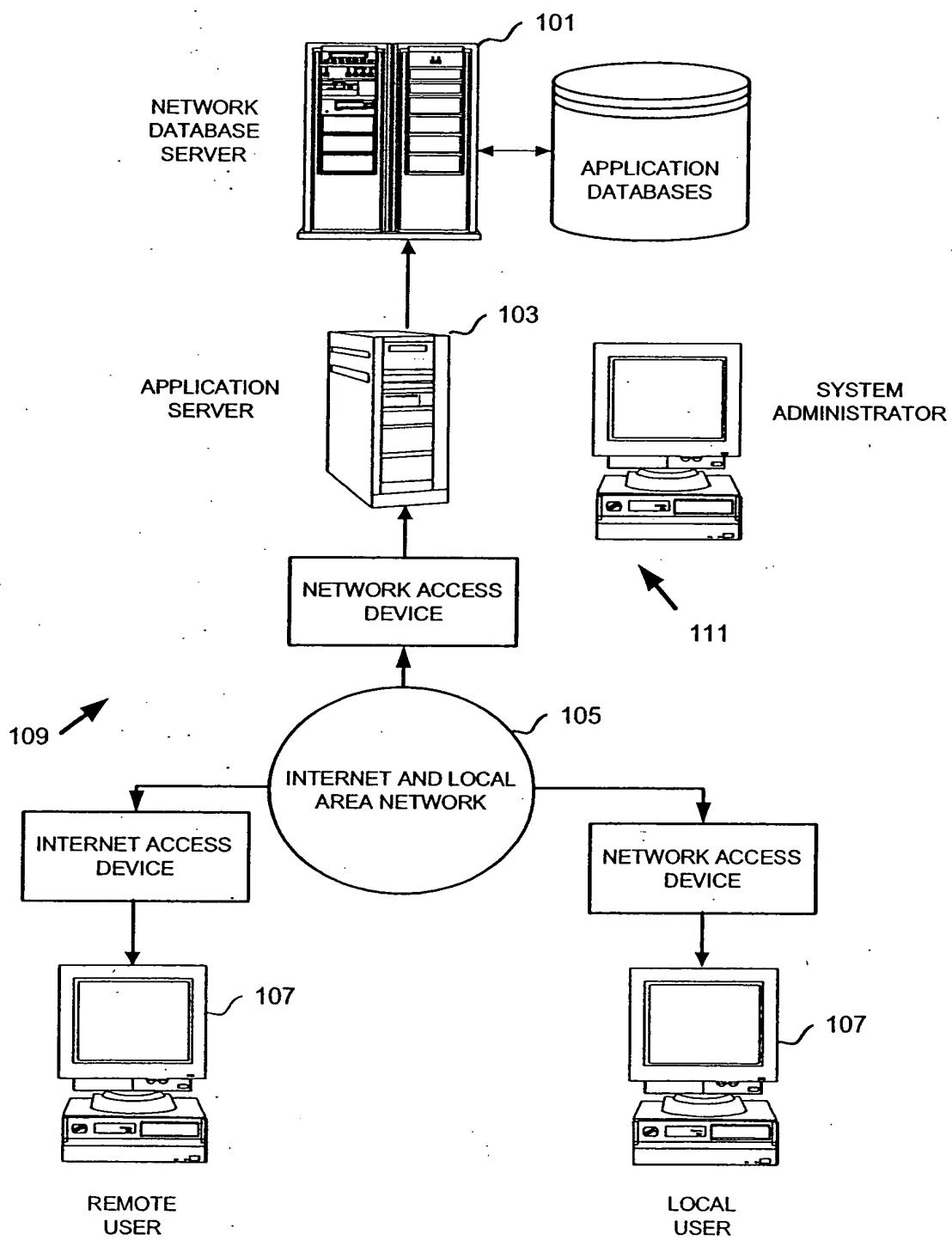


FIGURE 2.A:
METHOD OF GENERATING A CONTRACT

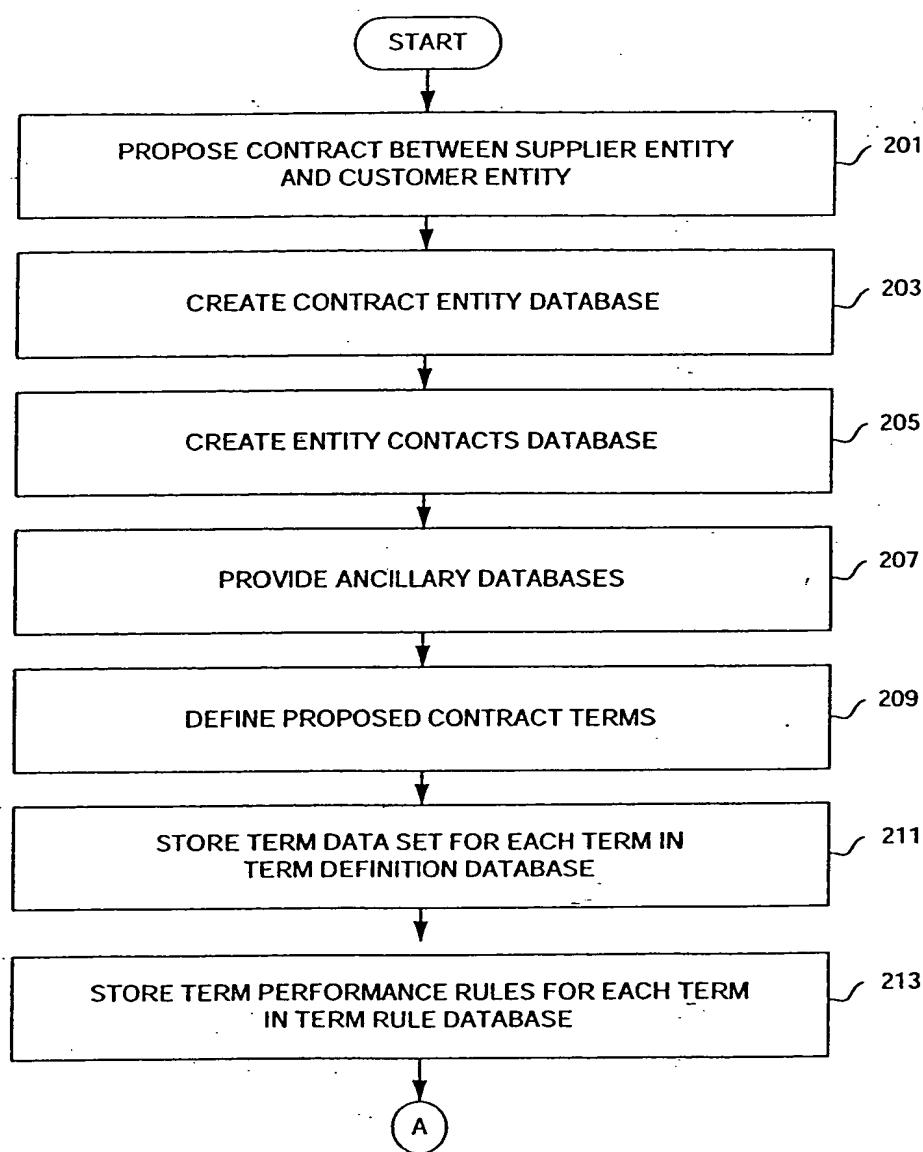


FIGURE 2.B:
METHOD OF GENERATING A CONTRACT

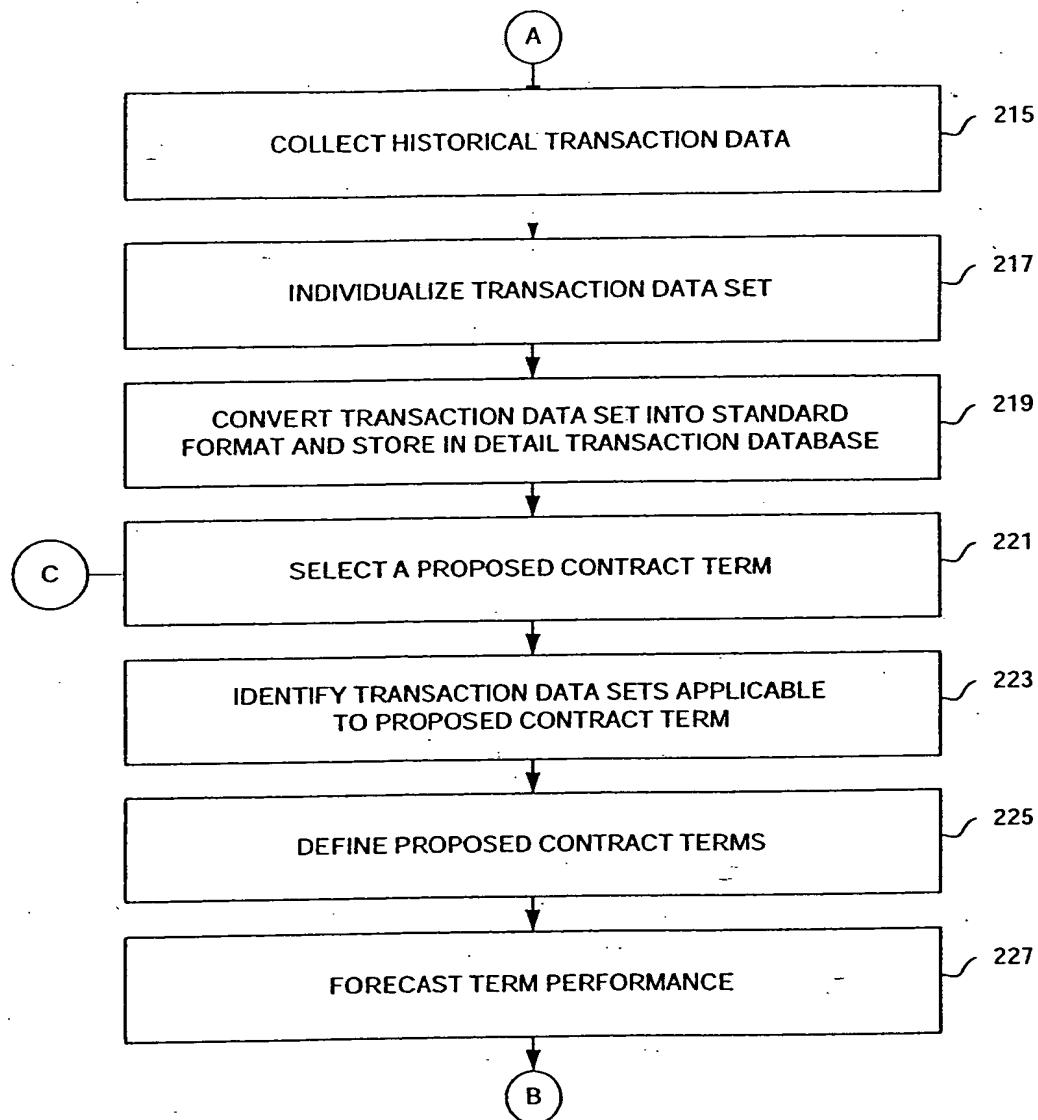


FIGURE 2.C:
METHOD OF GENERATING A CONTRACT

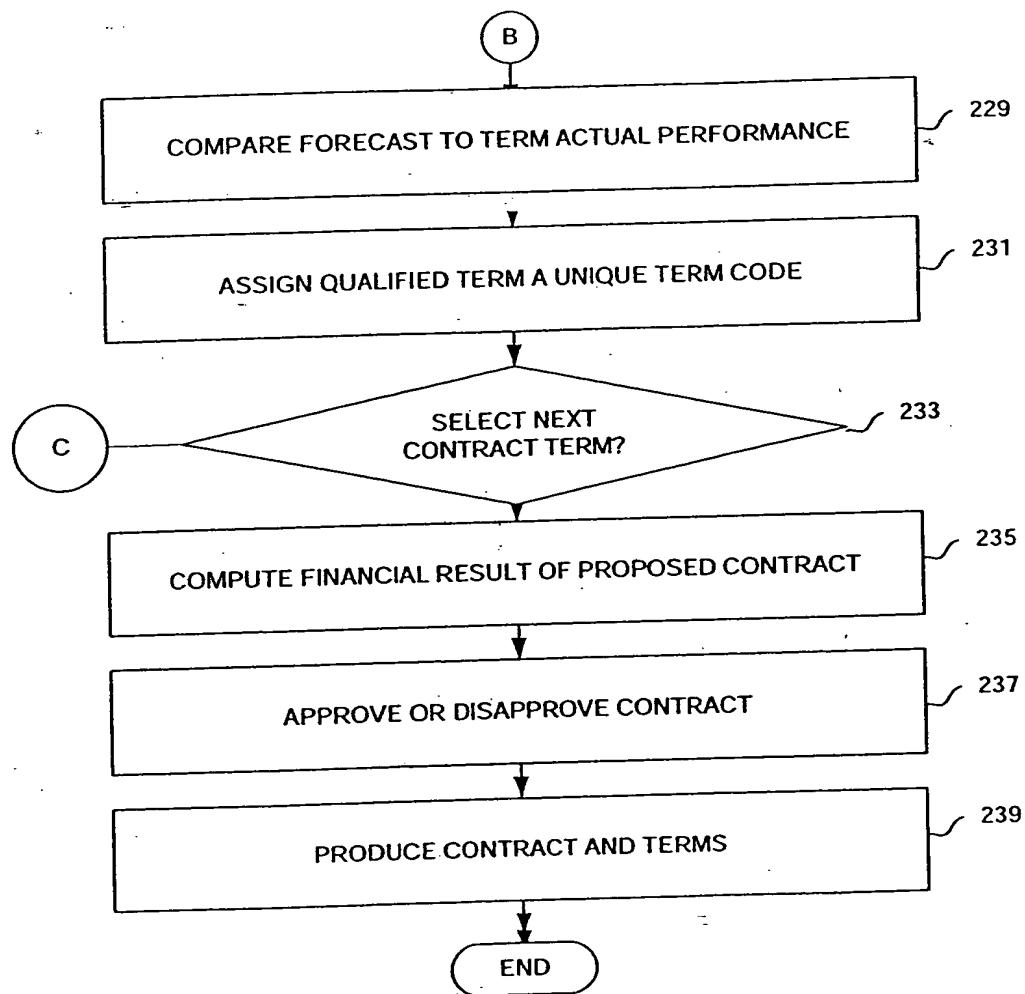


FIGURE 3:
COMPUTER PROCESSOR AND DATABASES

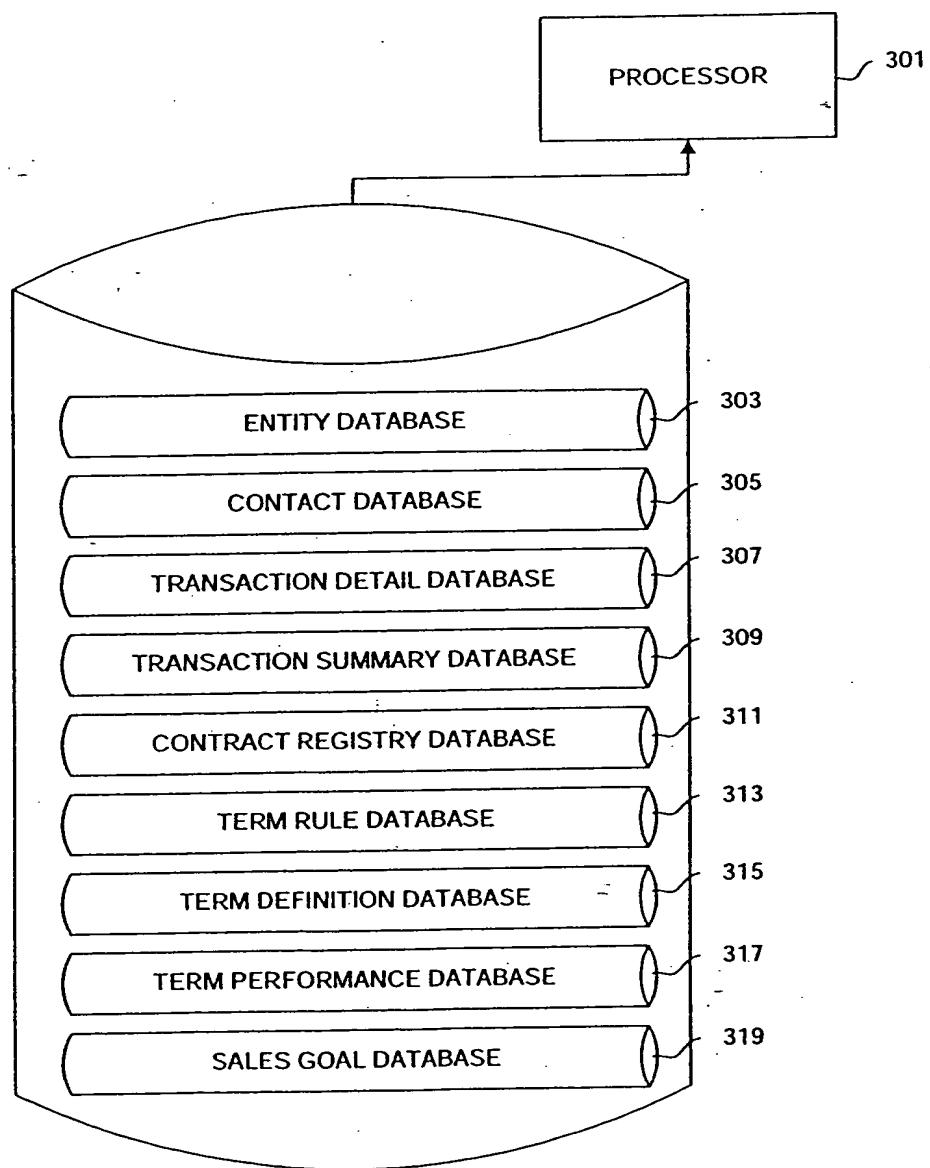


FIGURE 4.A
CONTRACT-DESIGNATED TRANSACTION

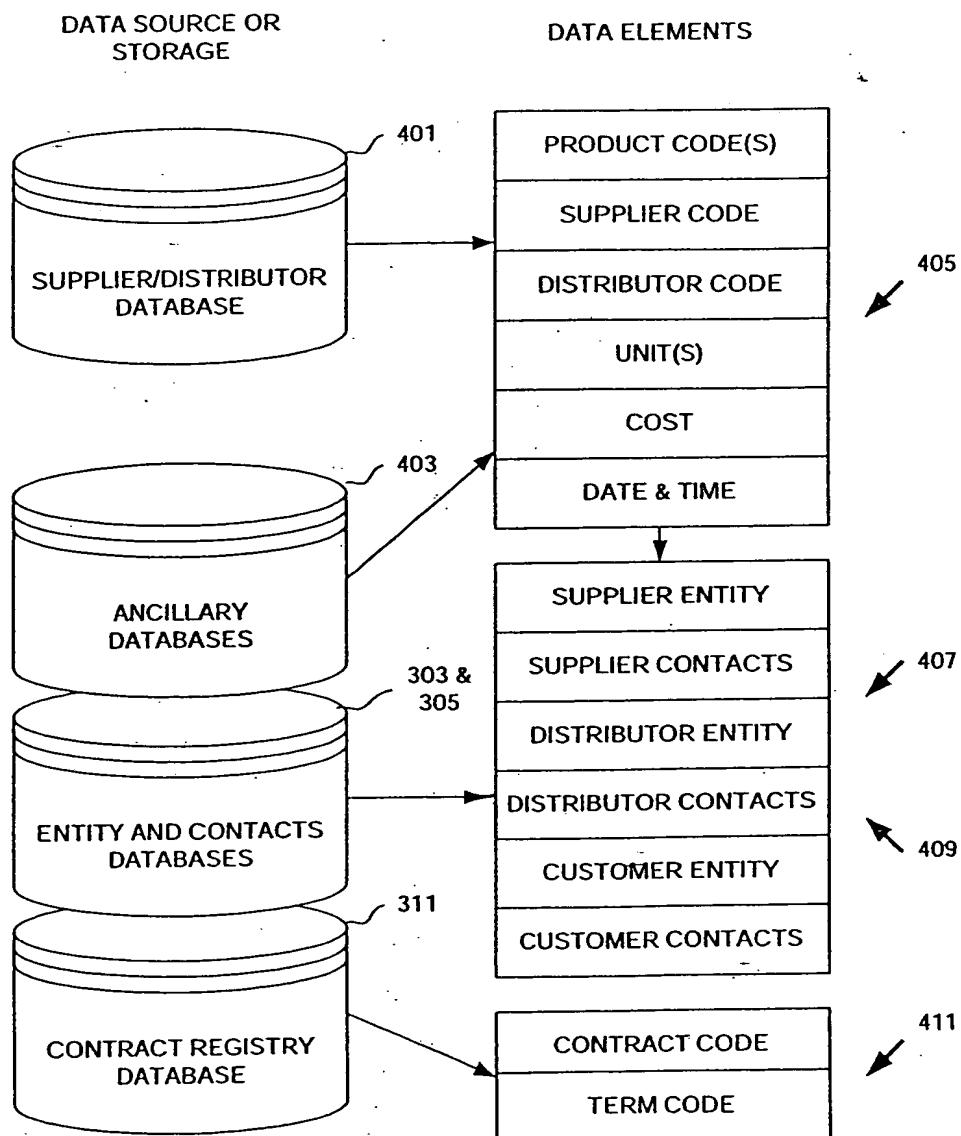


FIGURE 5.A
INPUT CONTRACT ENTITIES AND CONTACTS

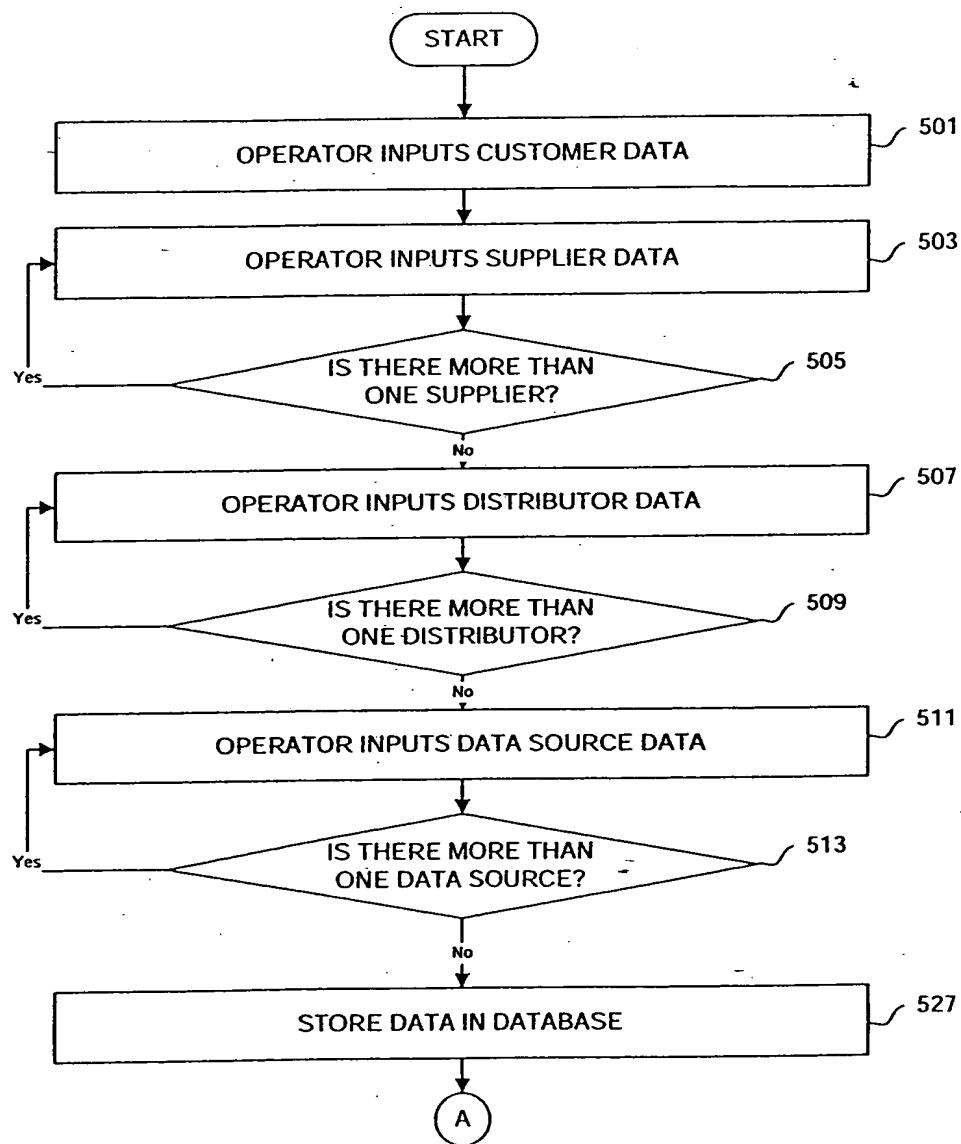


FIGURE 5.B
INPUT CONTRACT ENTITIES AND CONTACTS

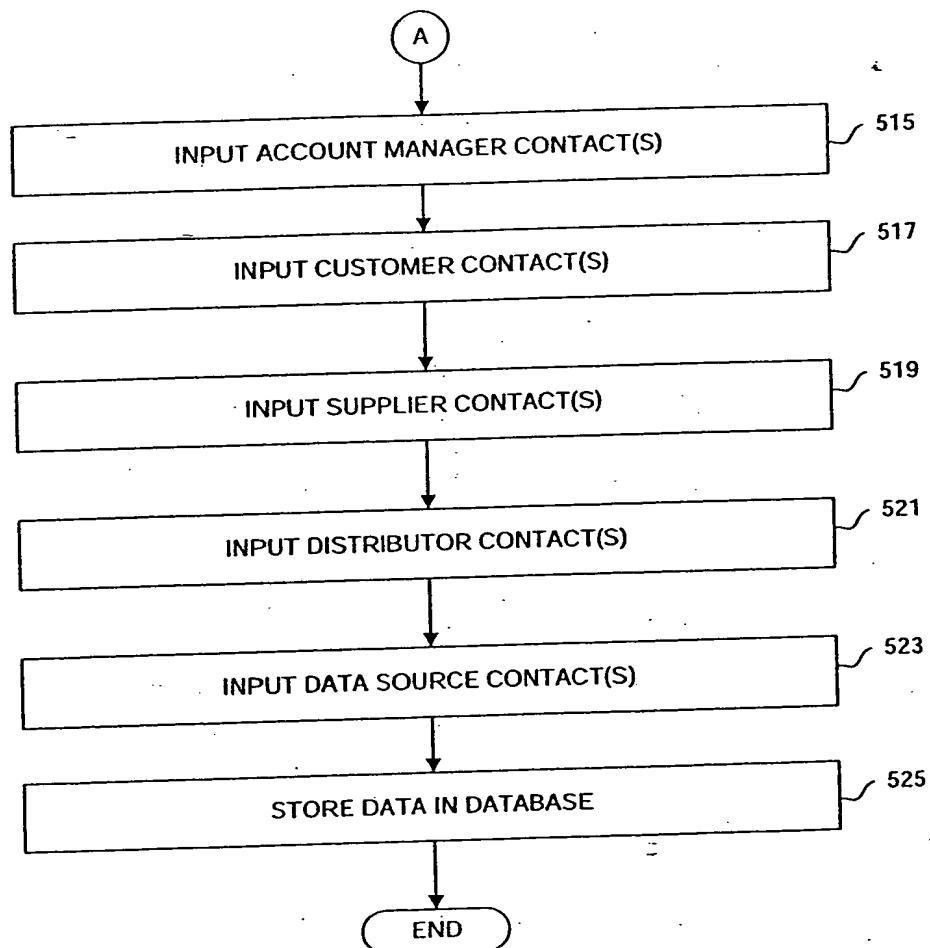


FIGURE 4.B
CONTRACT-DESIGNATED TRANSACTION

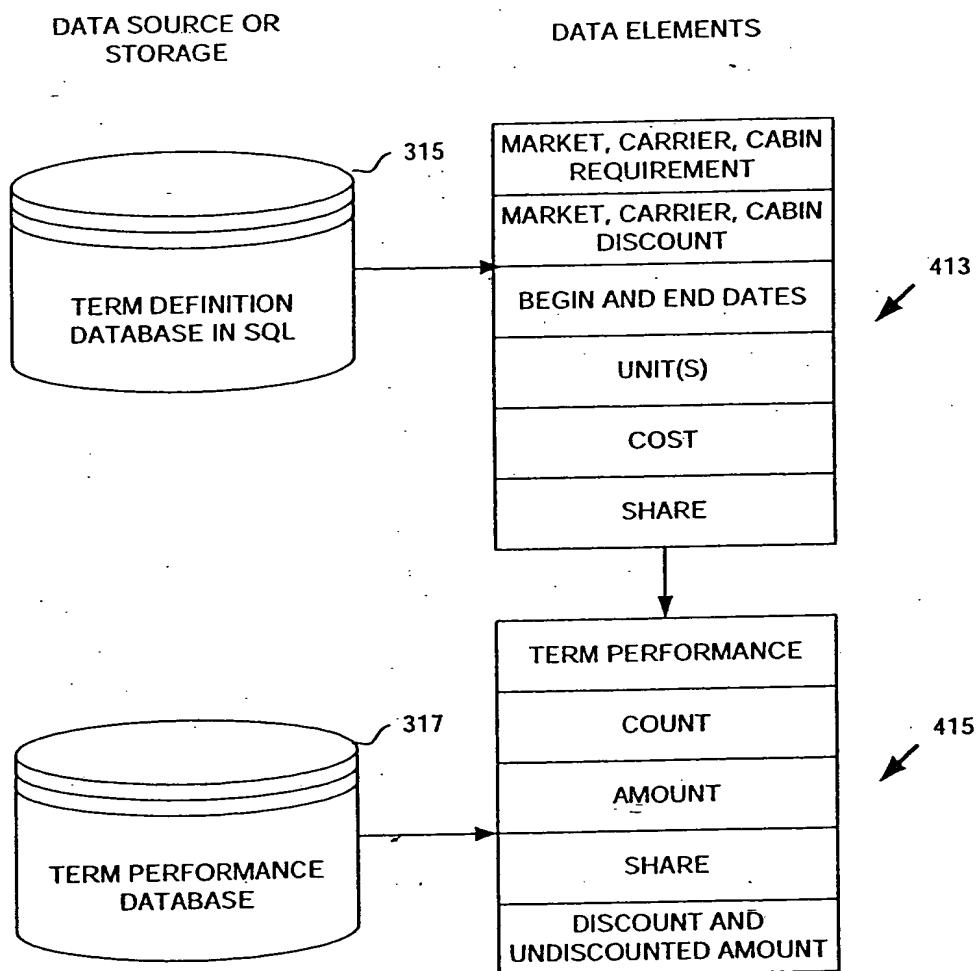


FIGURE 6:
ESTABLISH CONTRACT AND TERM RULES

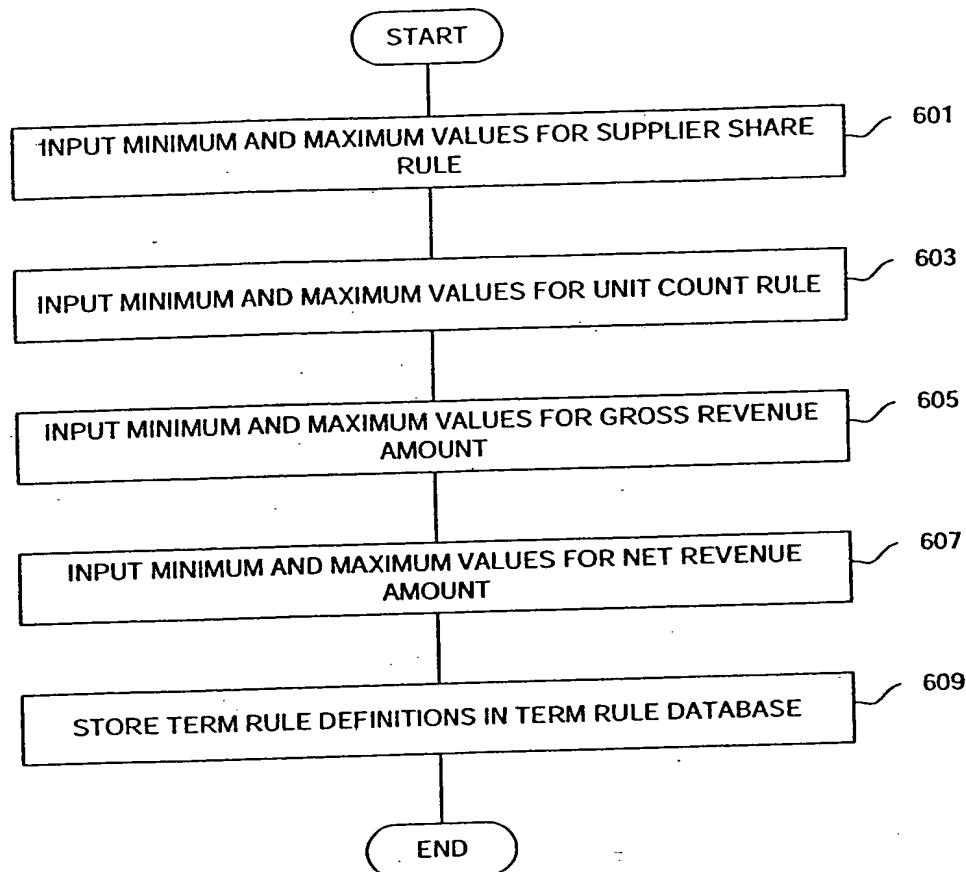


FIGURE 7.A
NORMALIZE DATA INTO STANDARD TRANSACTION FORMAT

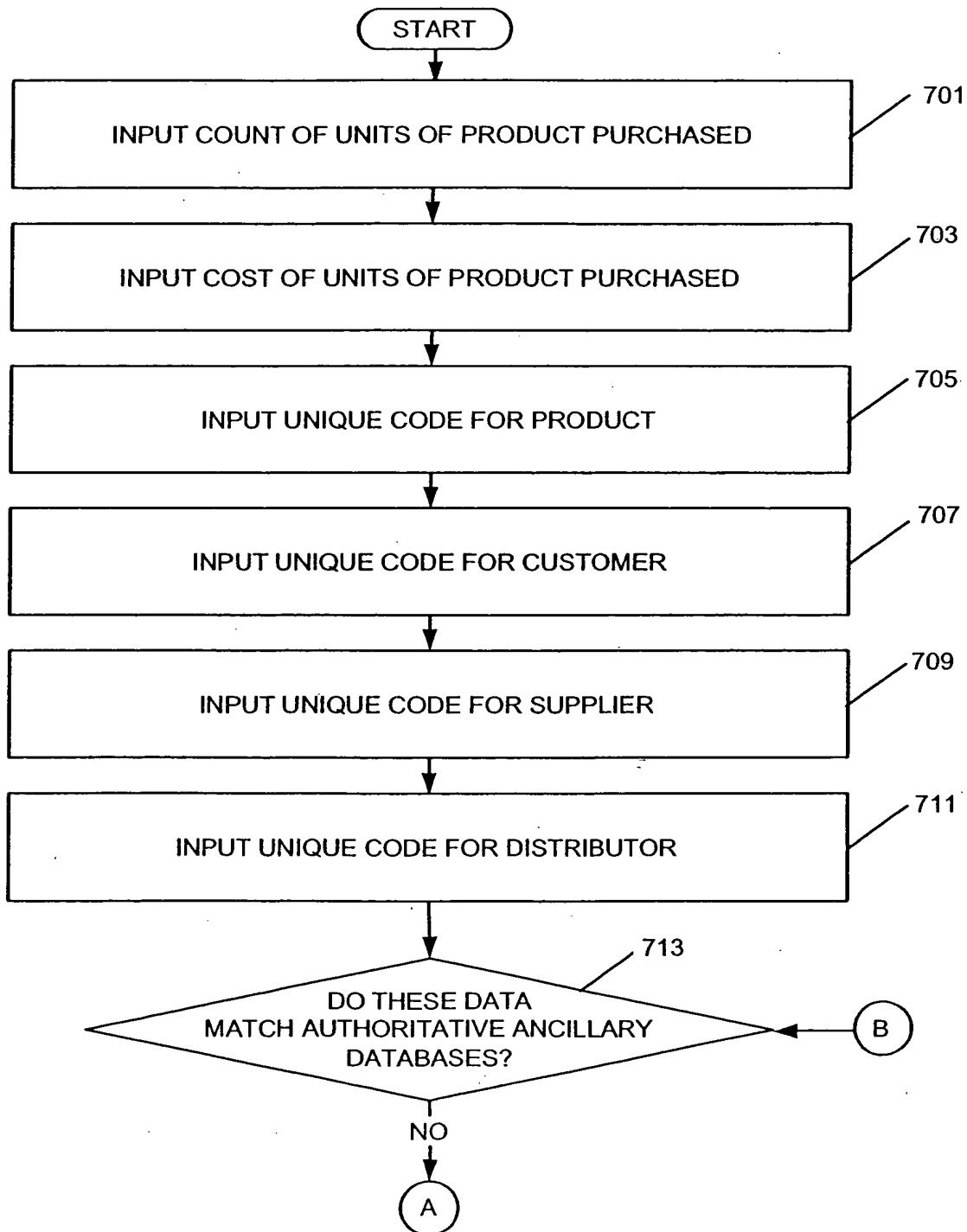


FIGURE 7.B:
NORMALIZE DATA INTO STANDARD TRANSACTION FORMAT

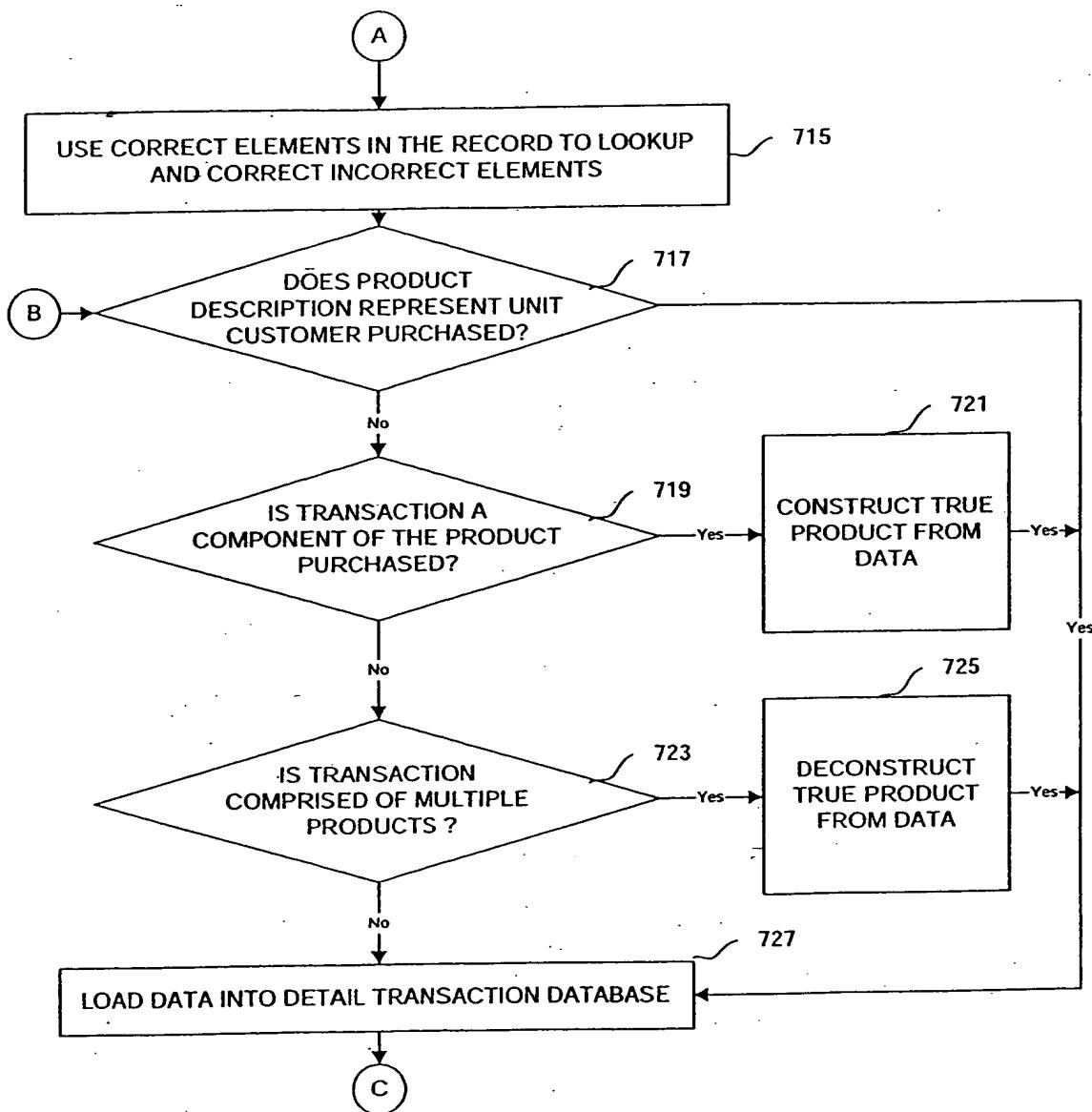


FIGURE 7.C:
NORMALIZE DATA INTO STANDARD TRANSACTION FORMAT

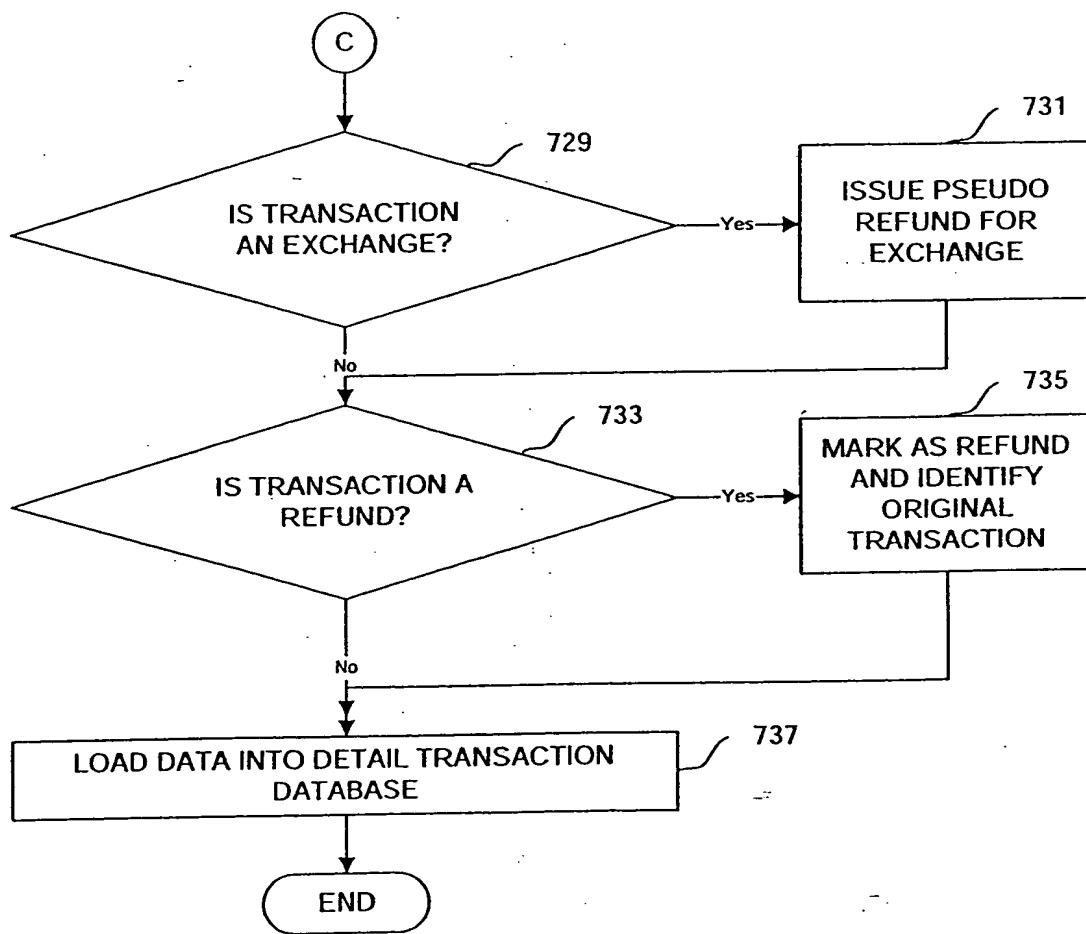


FIGURE 8.A
DEFINE CONTRACT AND PERFORMANCE TERMS

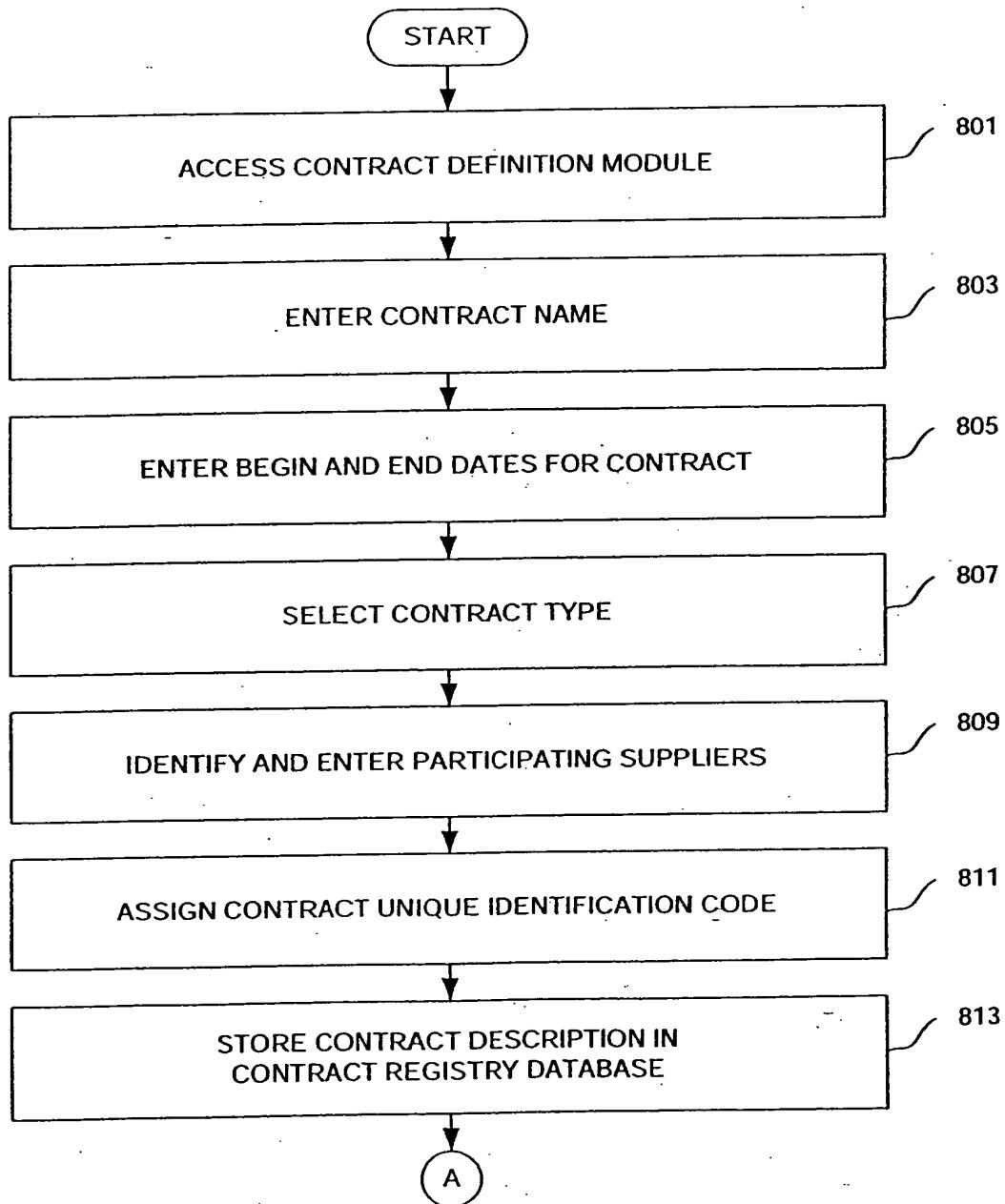


FIGURE 8.B
DEFINE CONTRACT AND PERFORMANCE TERMS

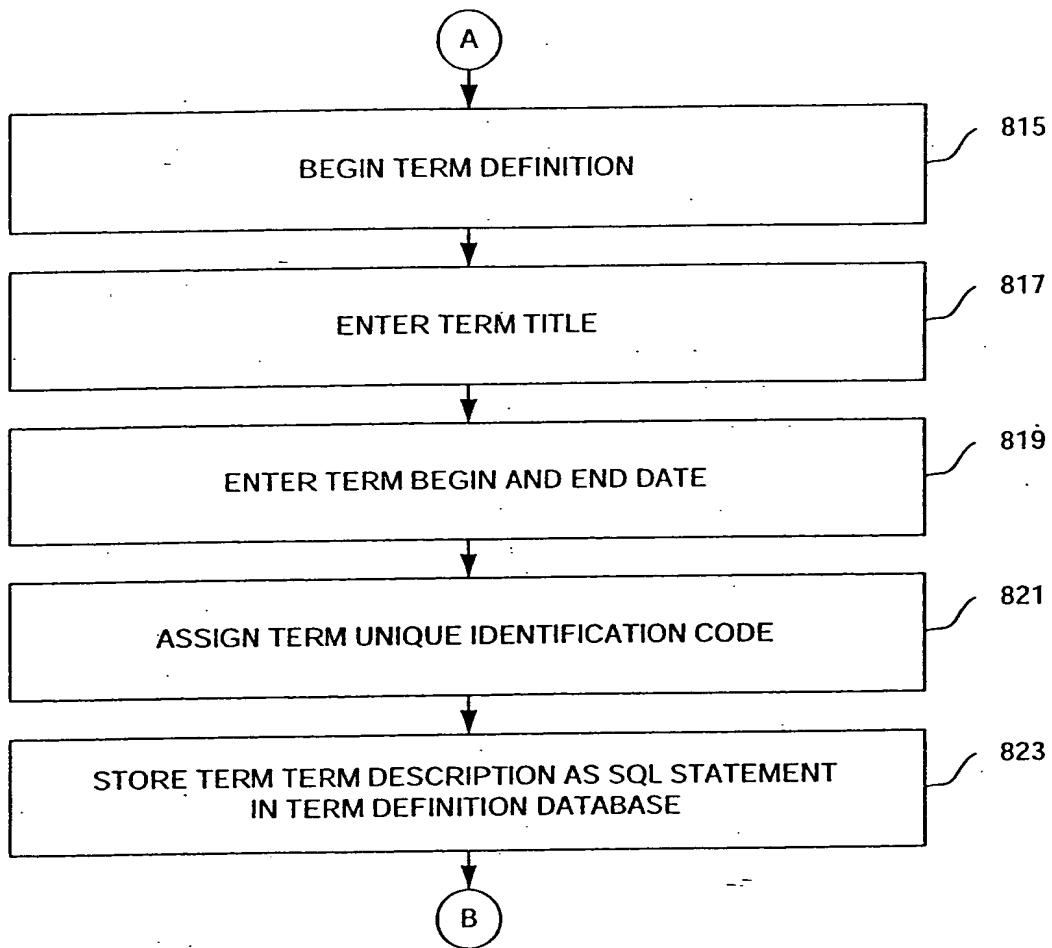


FIGURE 8.C
DEFINE CONTRACT AND PERFORMANCE TERMS

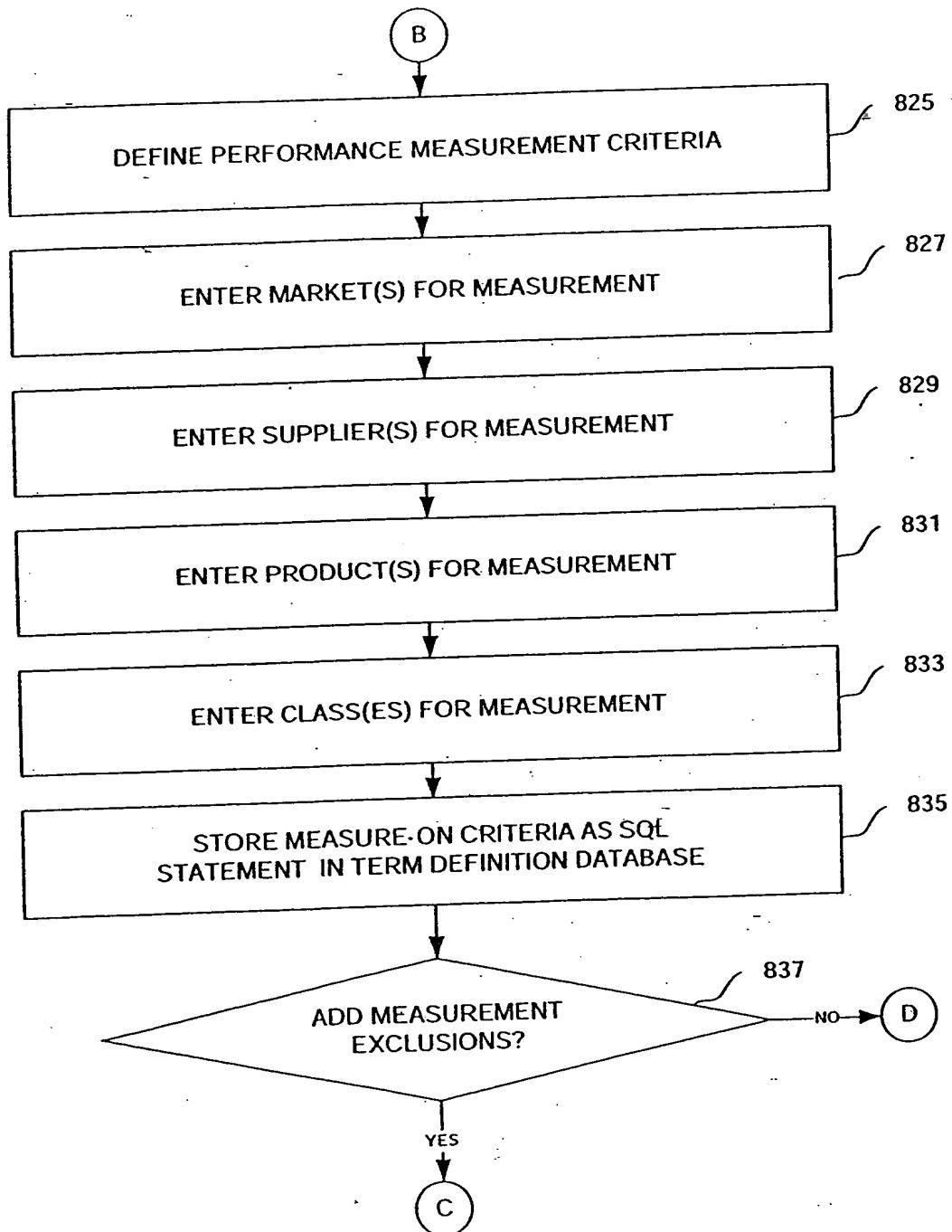
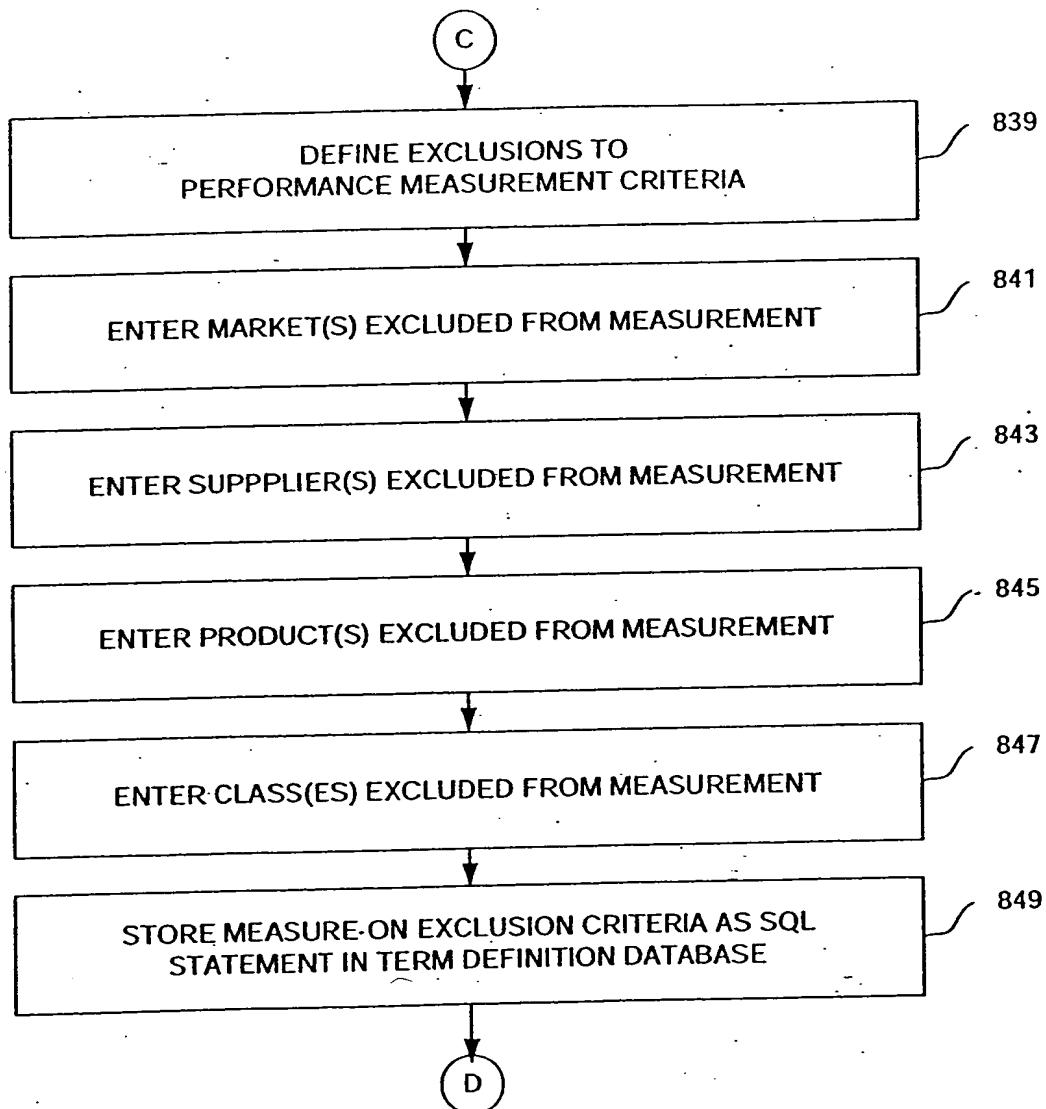


FIGURE 8.D
DEFINE CONTRACT AND PERFORMANCE TERMS



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FIGURE 8.E
DEFINE CONTRACT AND PERFORMANCE TERMS

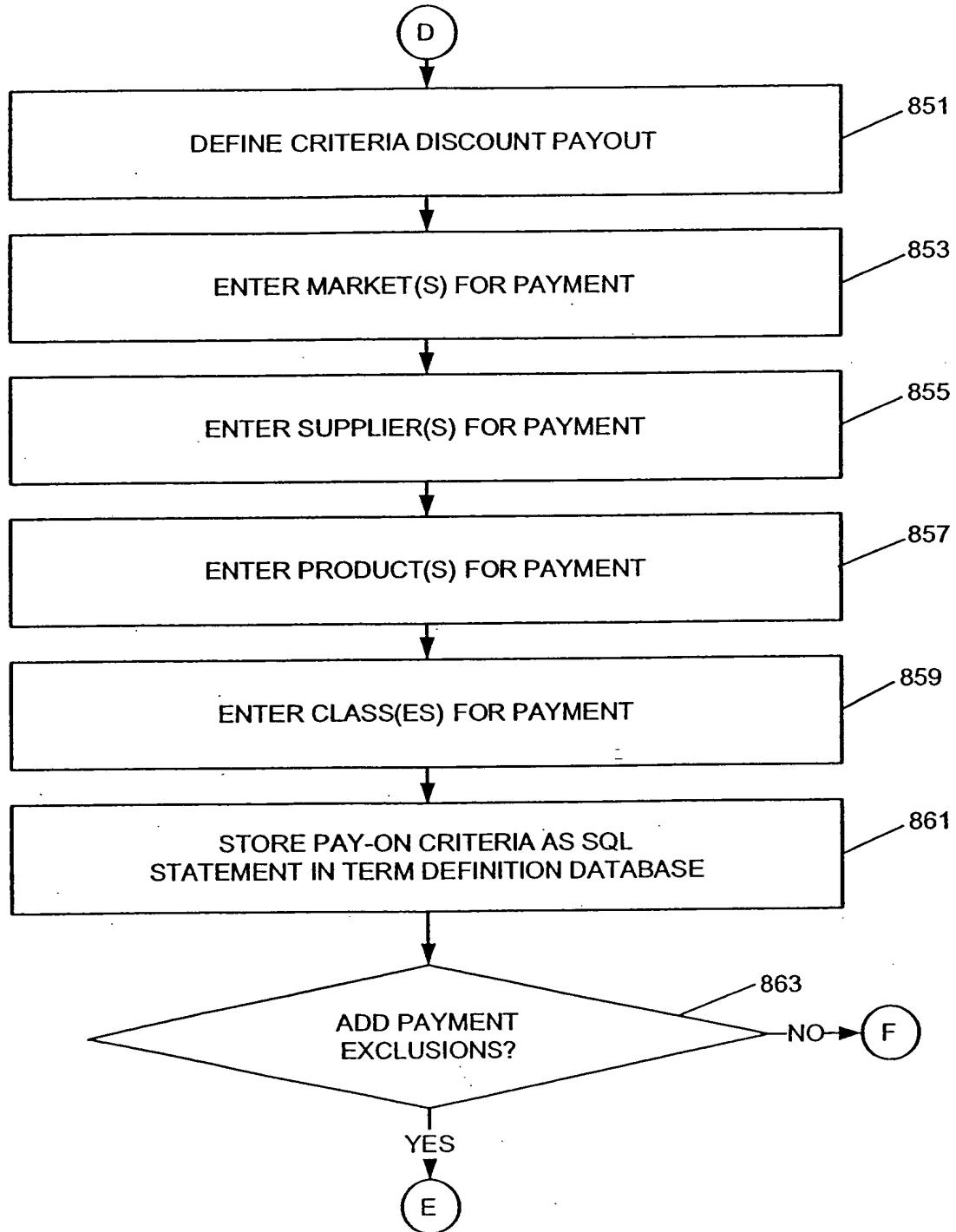


FIGURE 8.F
DEFINE CONTRACT AND PERFORMANCE TERMS

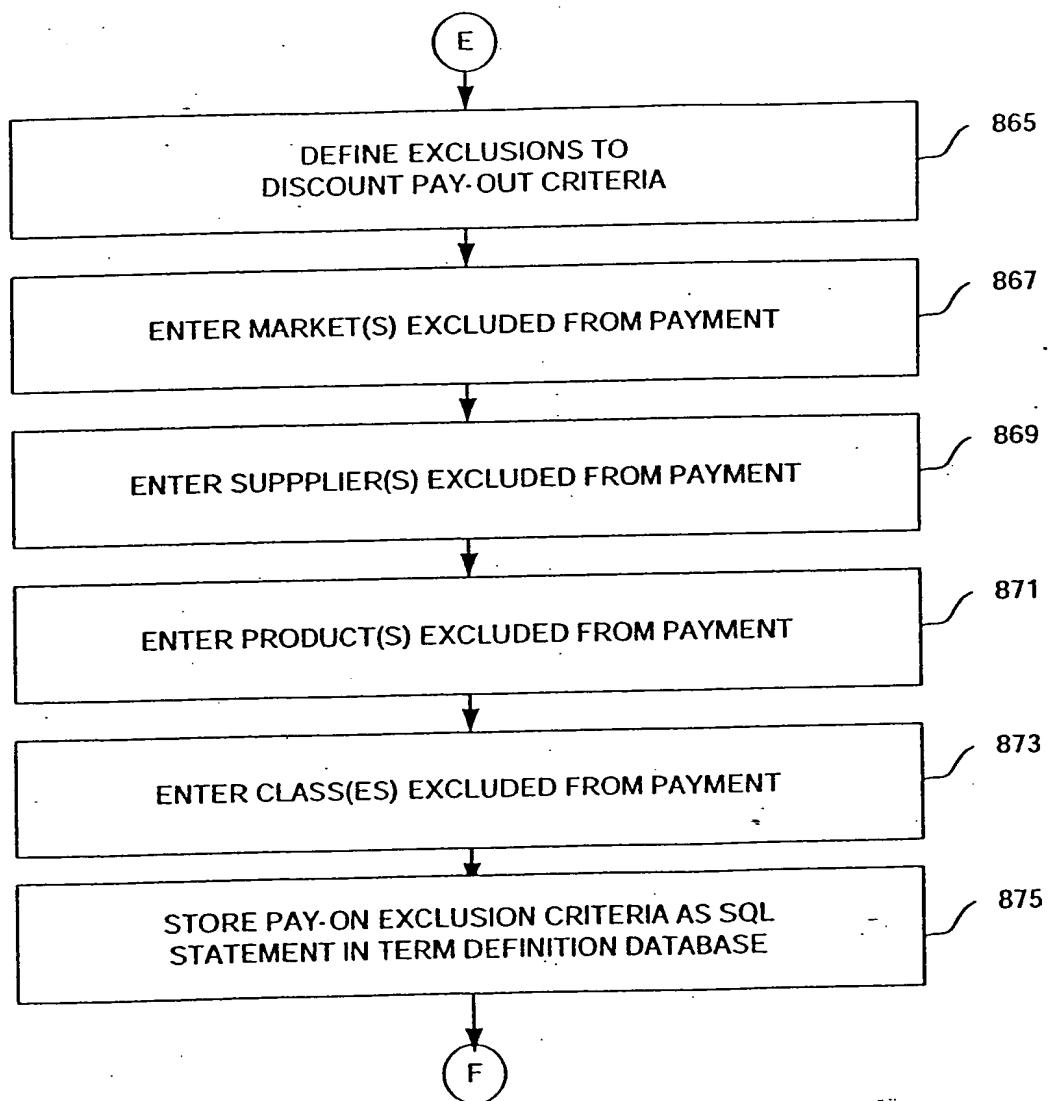


FIGURE 8.G
DEFINE CONTRACT AND PERFORMANCE TERMS

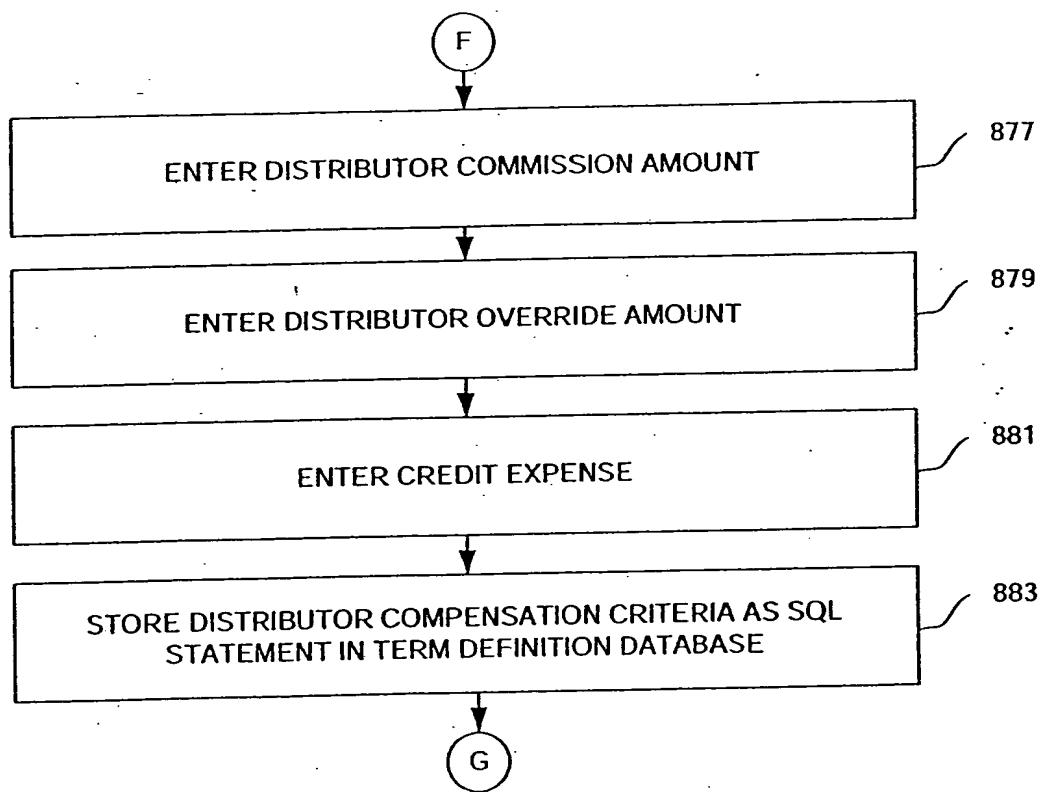


FIGURE 8.H
DEFINE CONTRACT AND PERFORMANCE TERMS

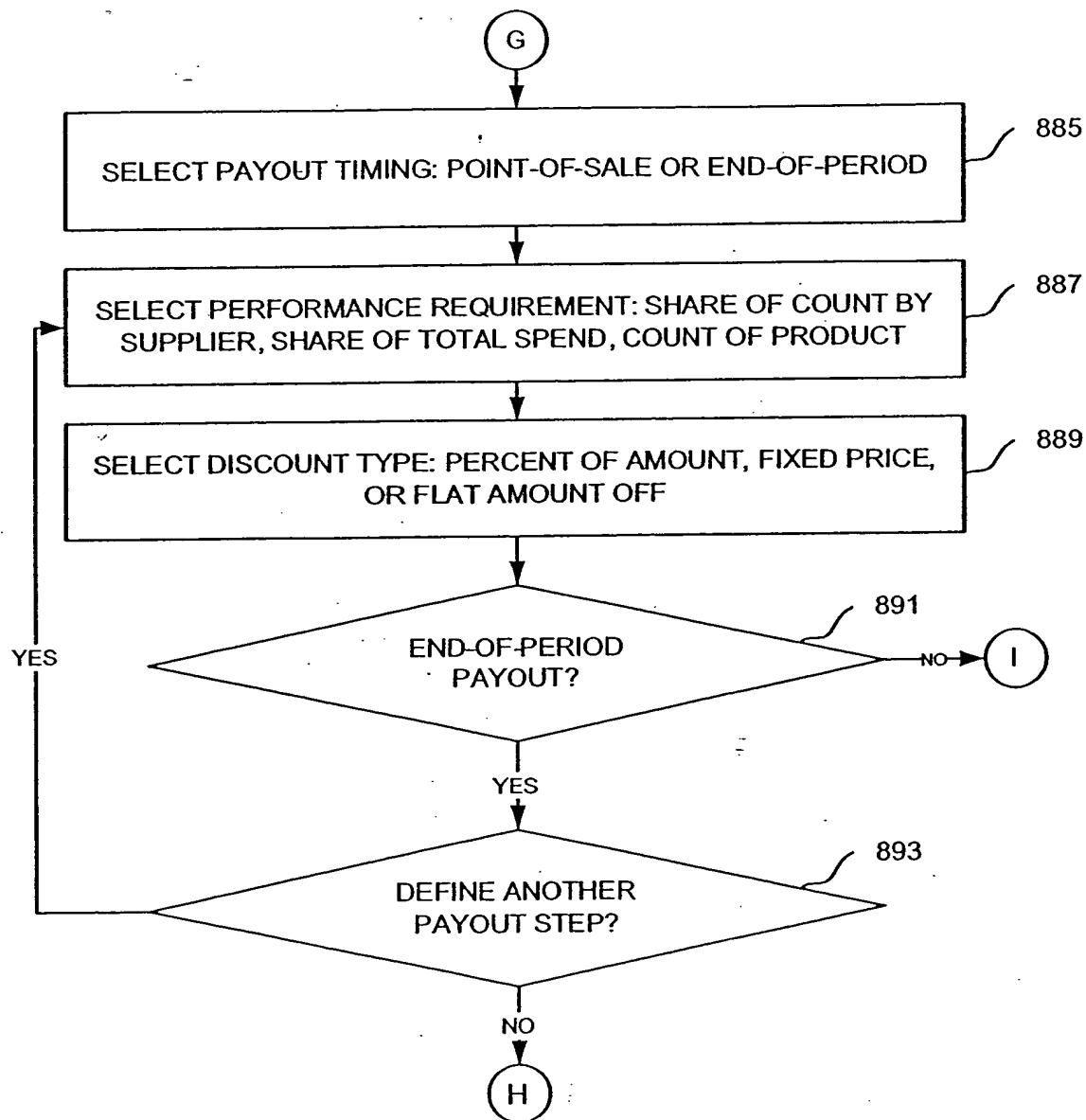
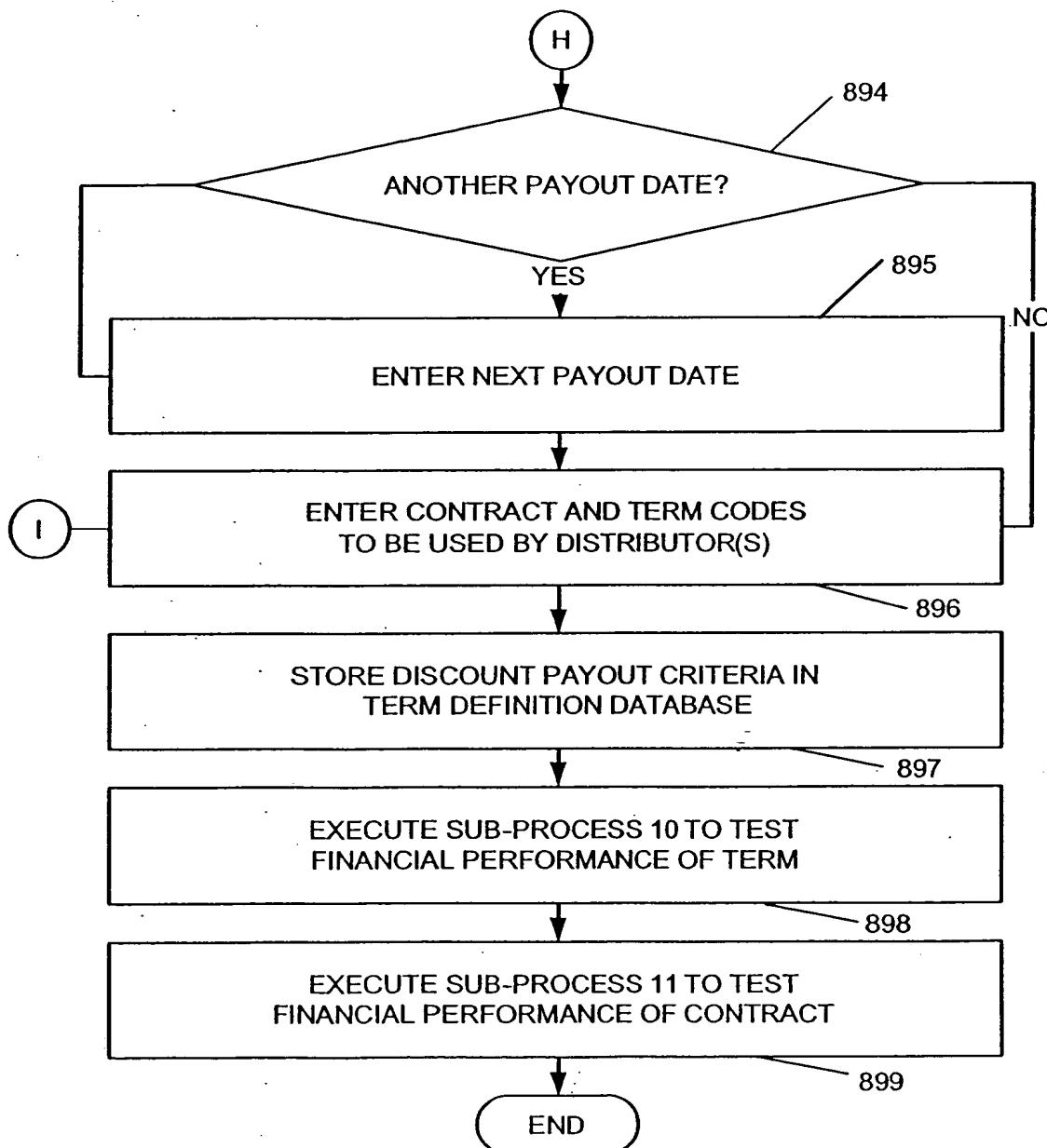


FIGURE 8.I
DEFINE CONTRACT AND PERFORMANCE TERMS



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FIGURE 9.A
MARK DETAILED TRANSACTIONS WITH
CUSTOMER, CONTRACT, AND TERM CODES

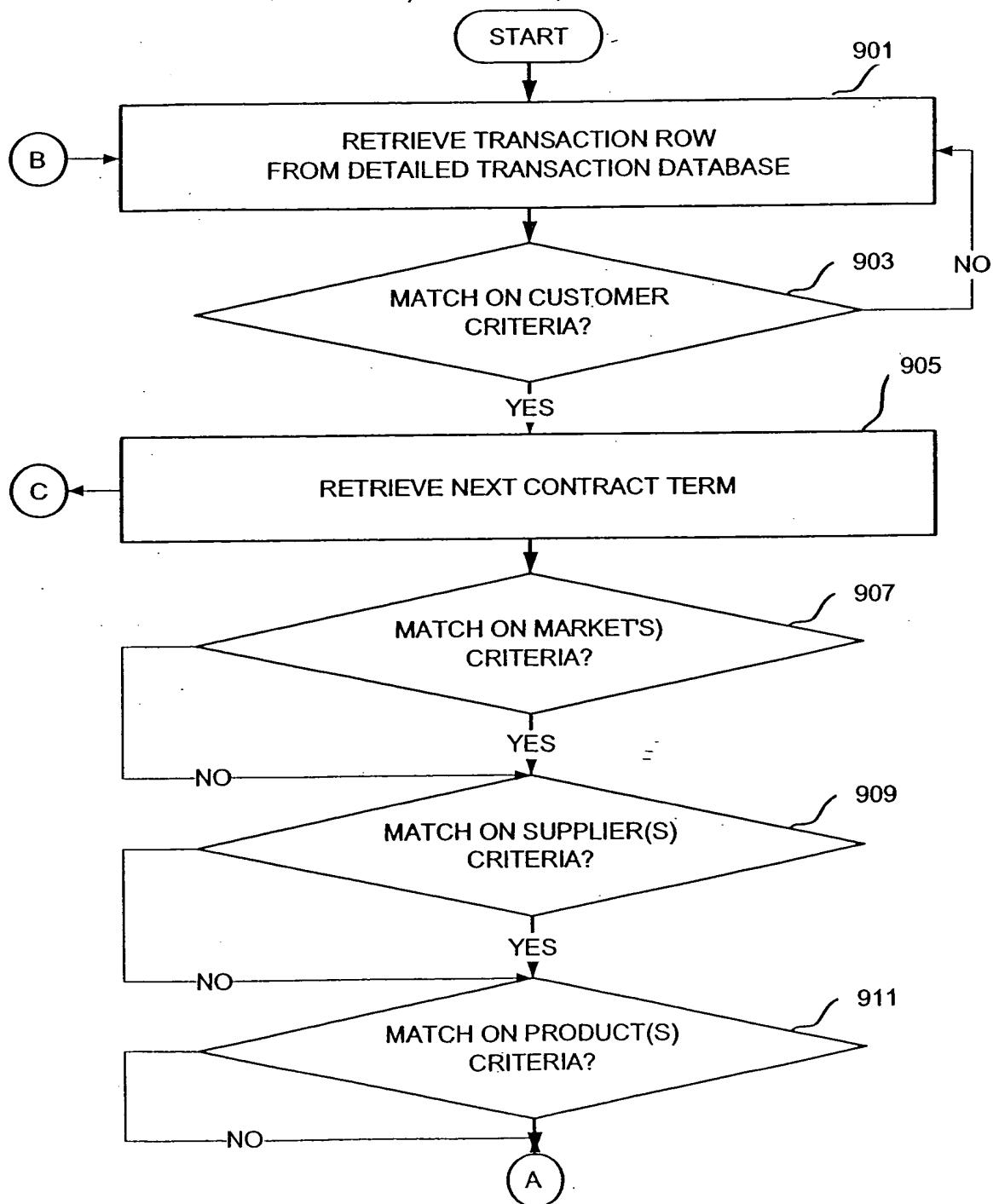


FIGURE 9.B
MARK DETAILED TRANSACTIONS WITH
CUSTOMER, CONTRACT, AND TERM CODES

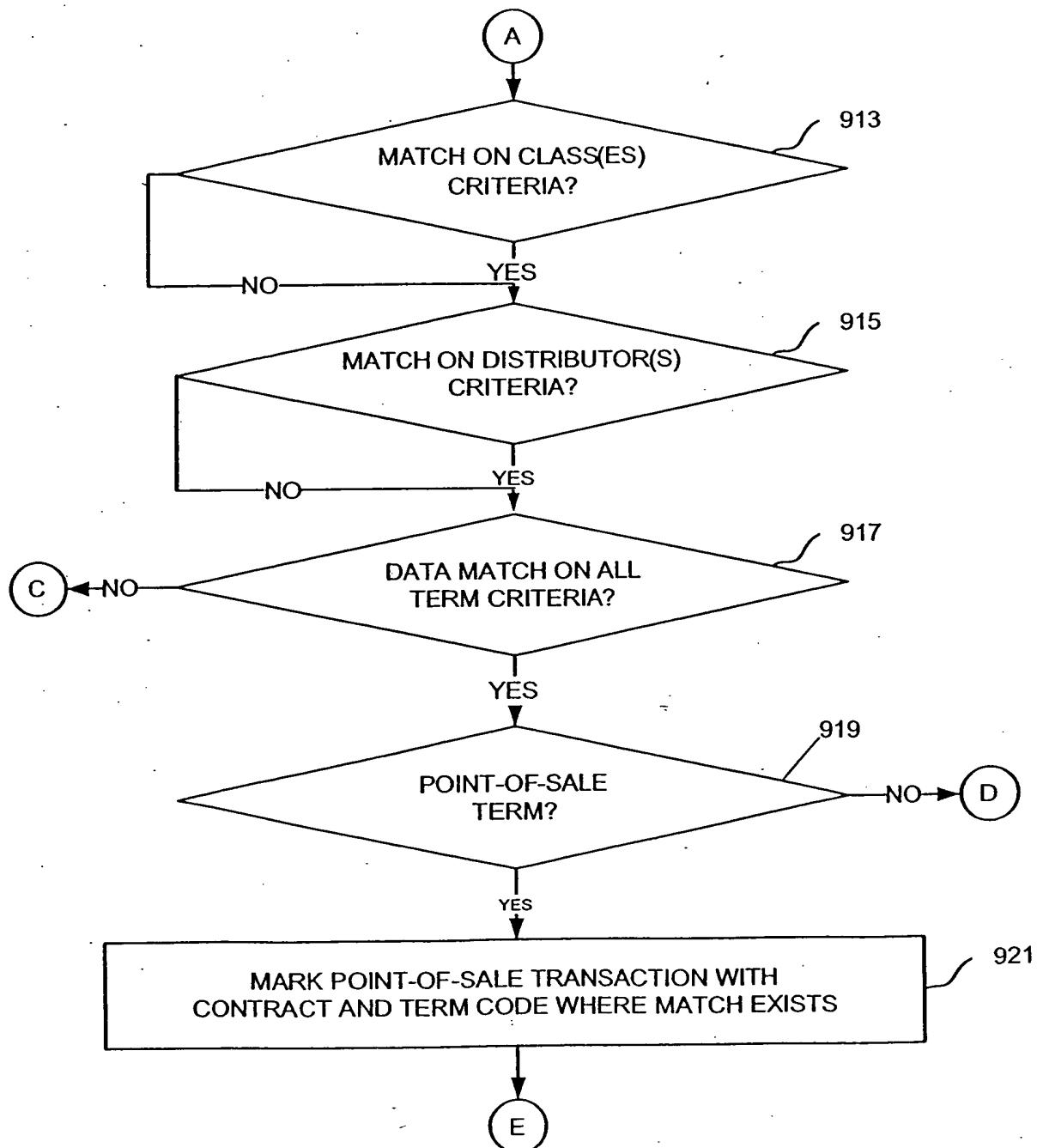


FIGURE 9.C
MARK DETAILED TRANSACTIONS WITH
CUSTOMER, CONTRACT, AND TERM CODES

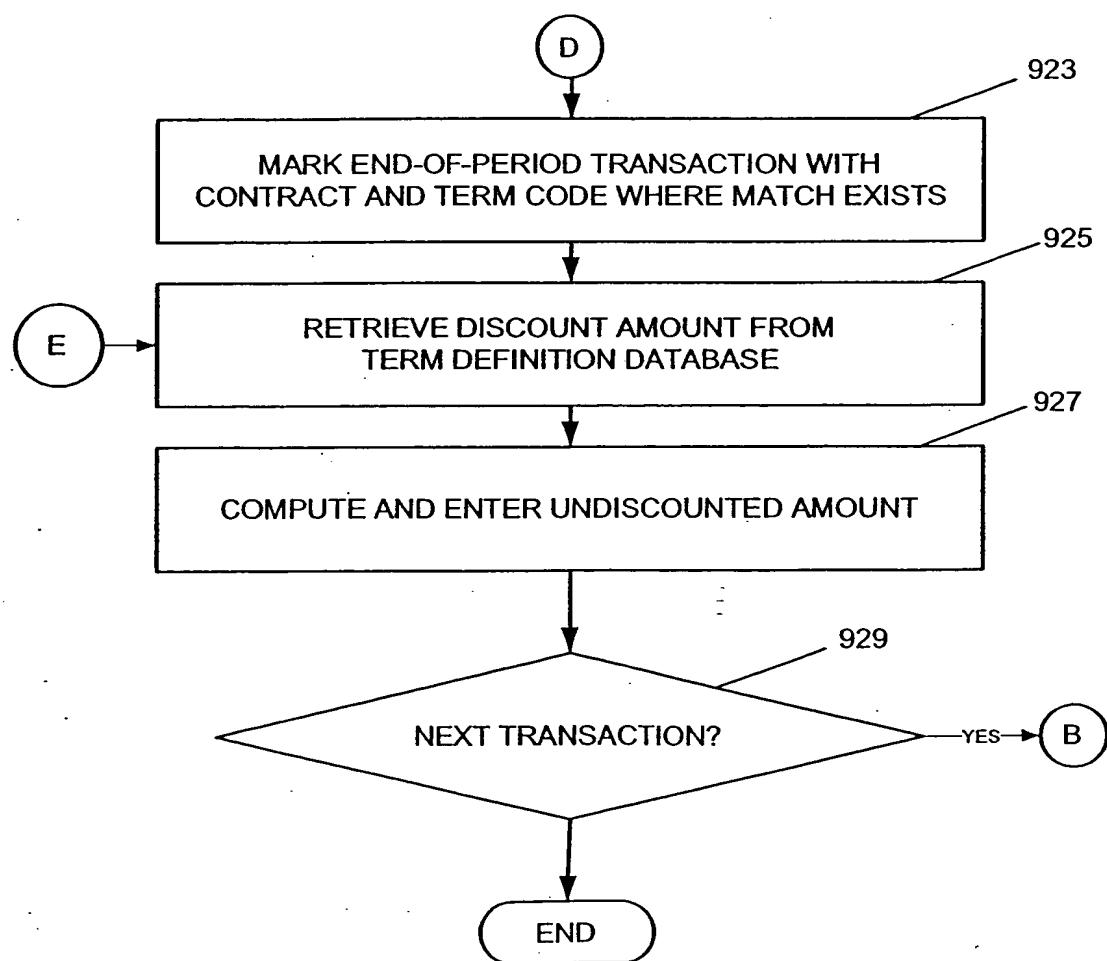


FIGURE 10.A
CREATE TRANSACTION SUMMARY DATABASE

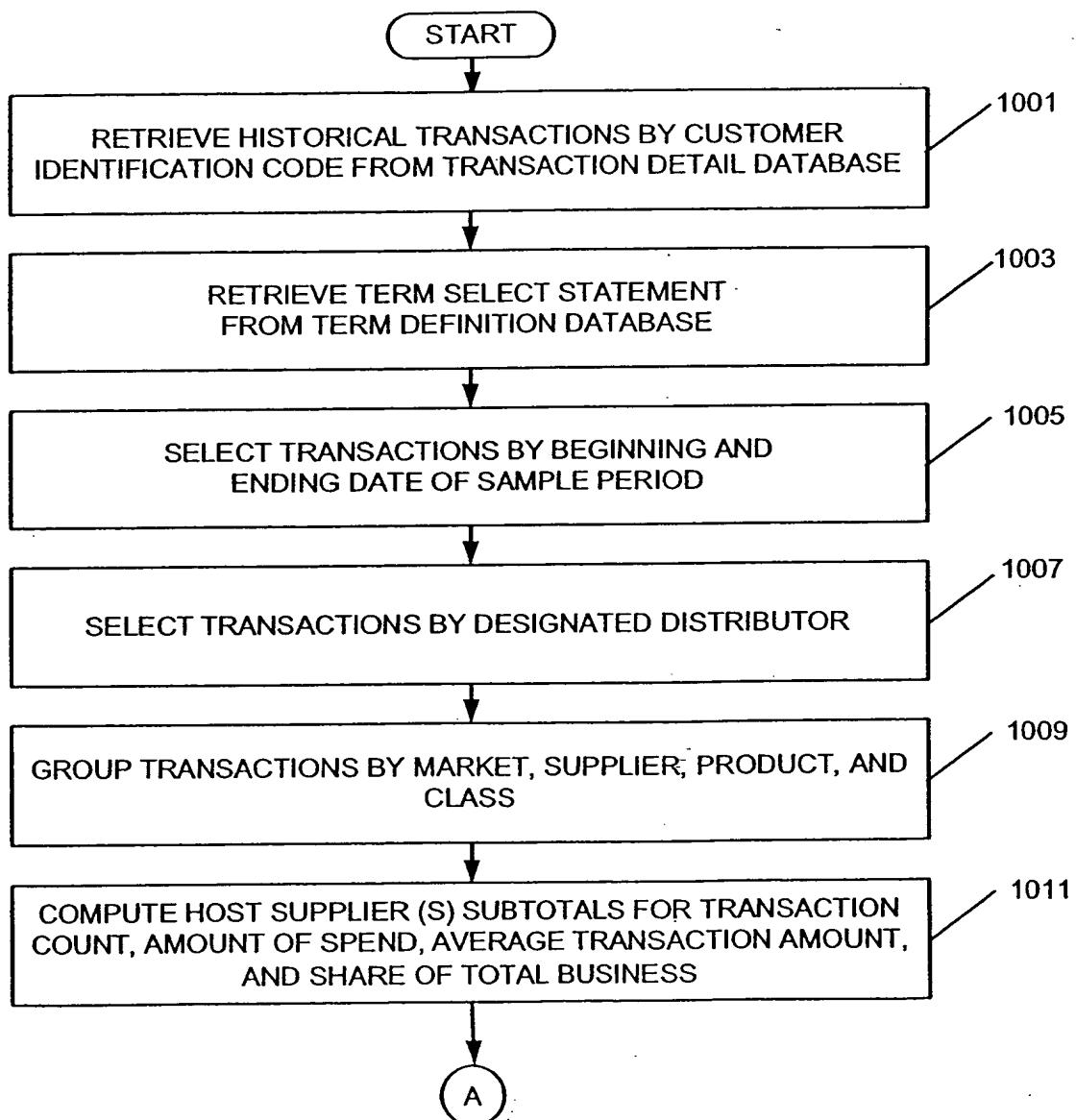


FIGURE 10.B:
CREATE TRANSACTION SUMMARY DATABASE

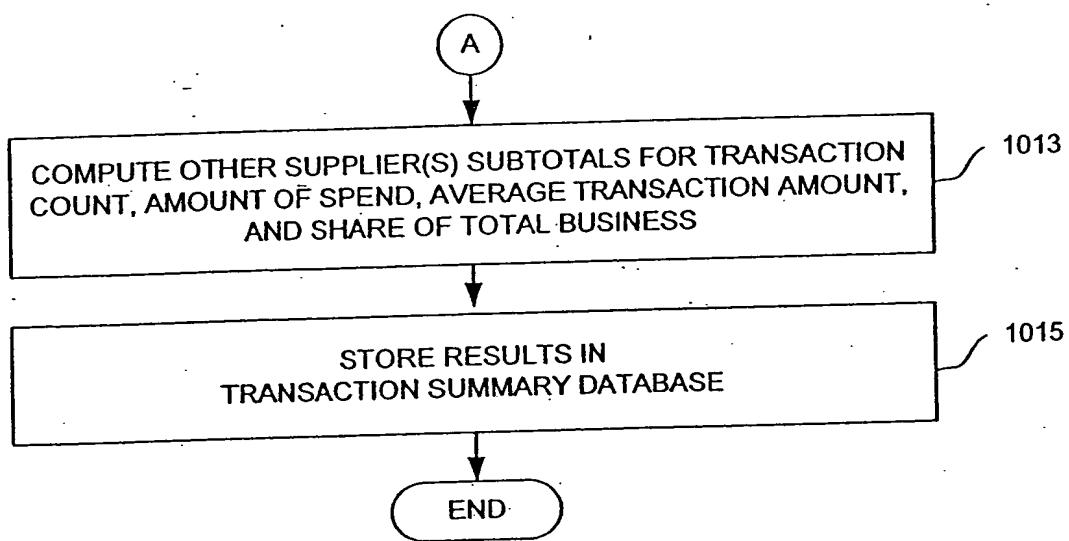


FIGURE 11.A
FORECAST TERM PERFORMANCE

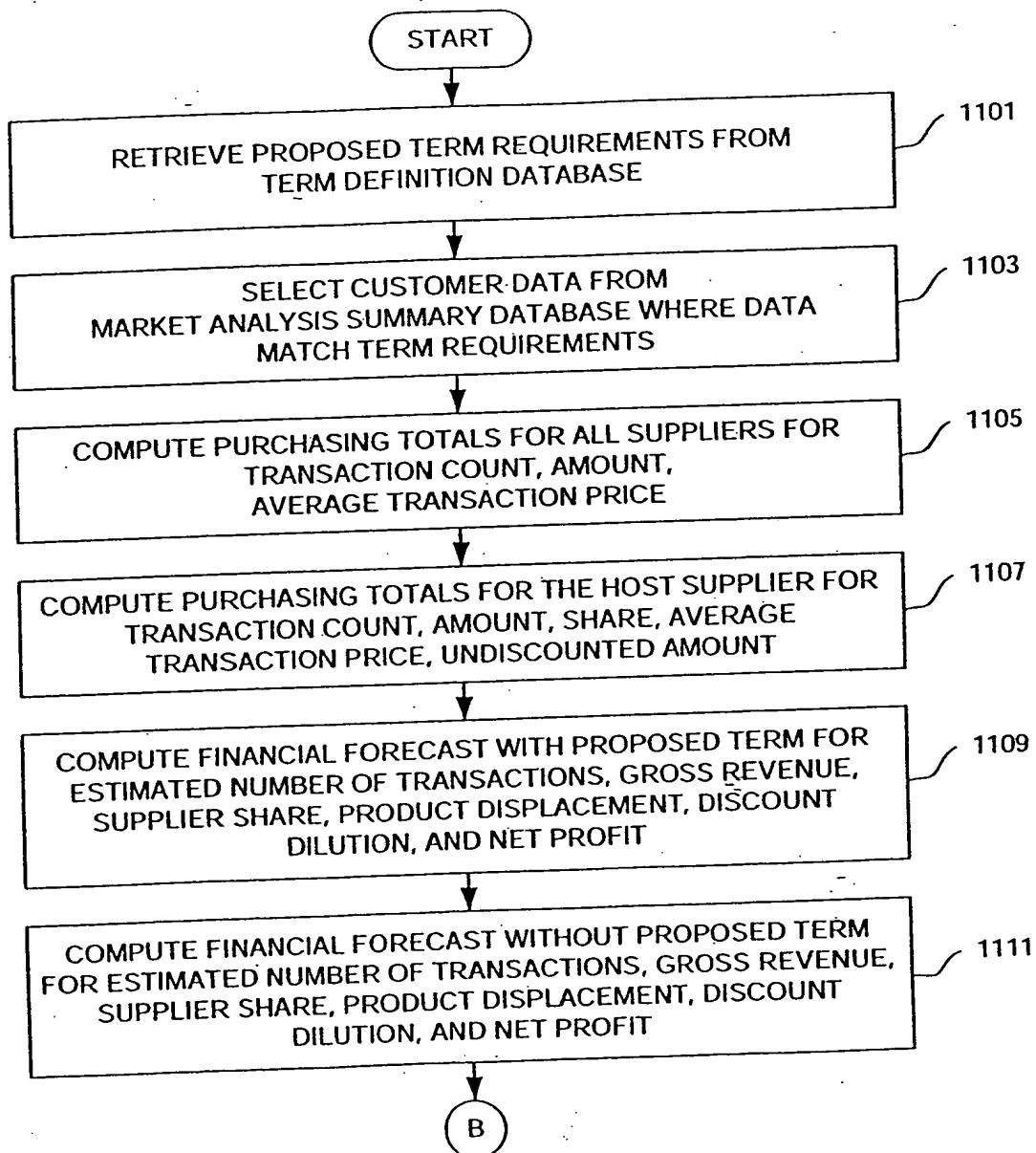


FIGURE 11.B
FORECAST TERM PERFORMANCE

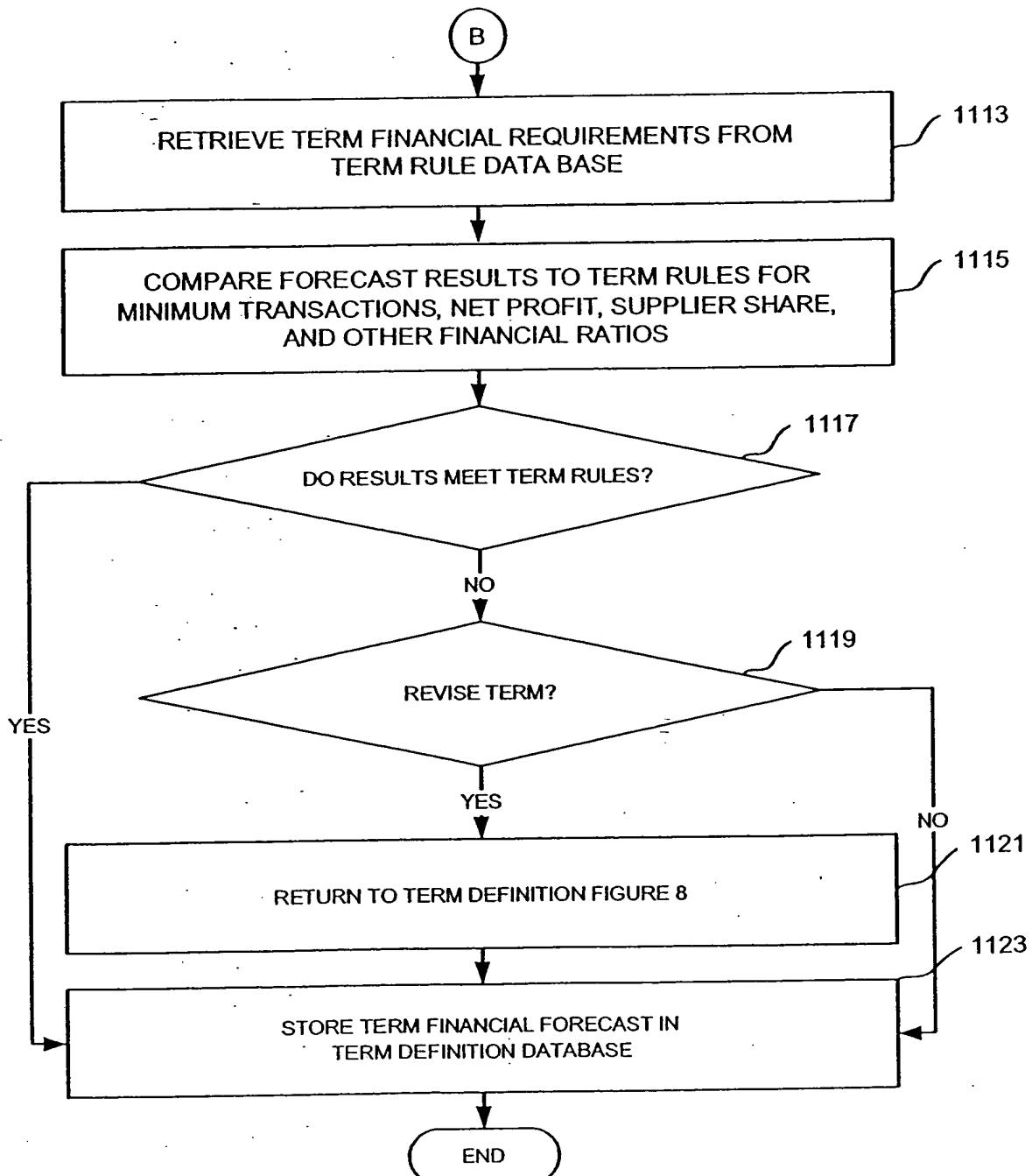


FIGURE 12.A
FORECAST CONTRACT PERFORMANCE

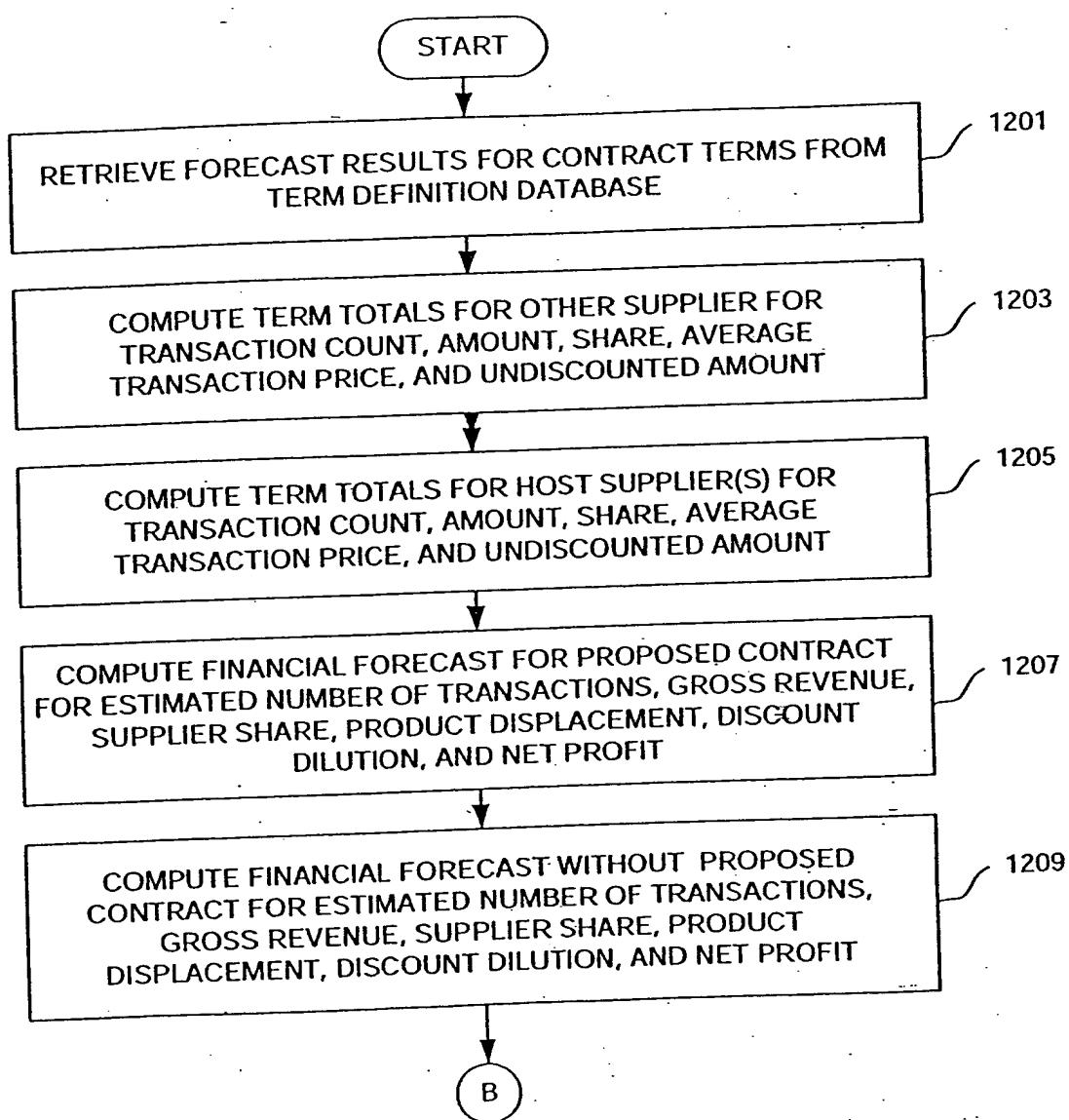


FIGURE 12.B
FORECAST CONTRACT PERFORMANCE

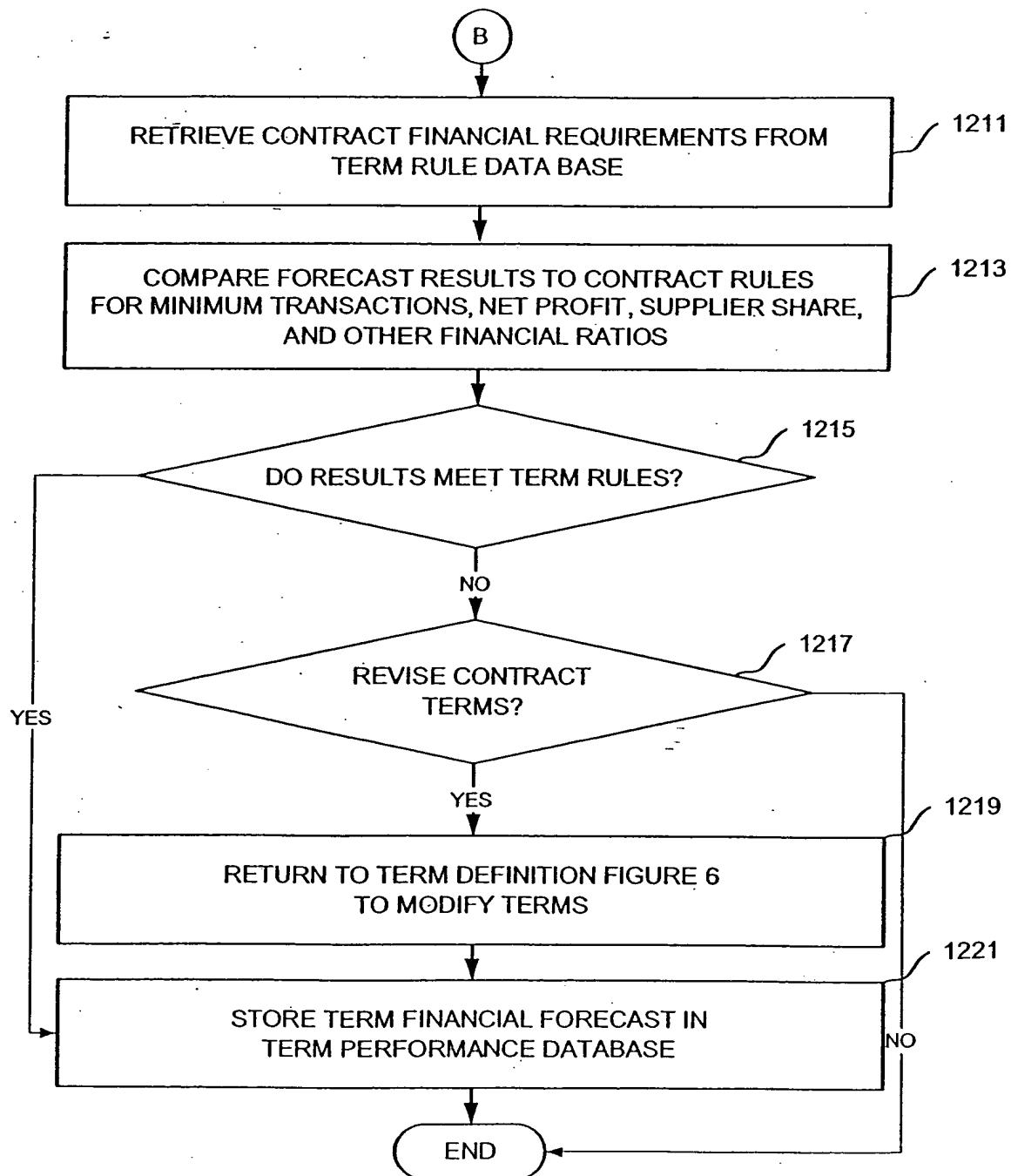


FIGURE 13
PRODUCE AND DISTRIBUTE CONTRACTS AND TERMS

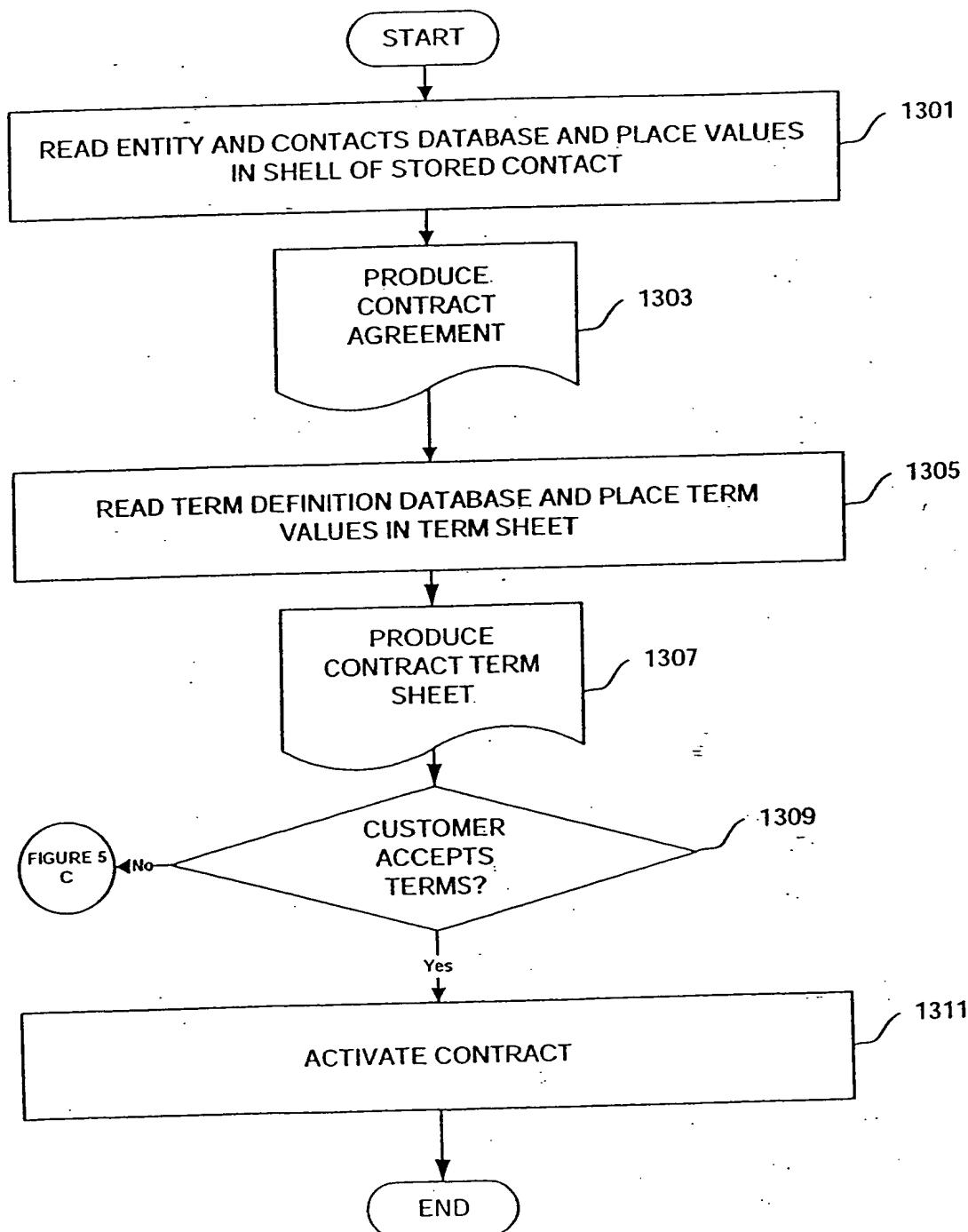


FIGURE 14.A
AUDIT DISCOUNTED TRANSACTIONS

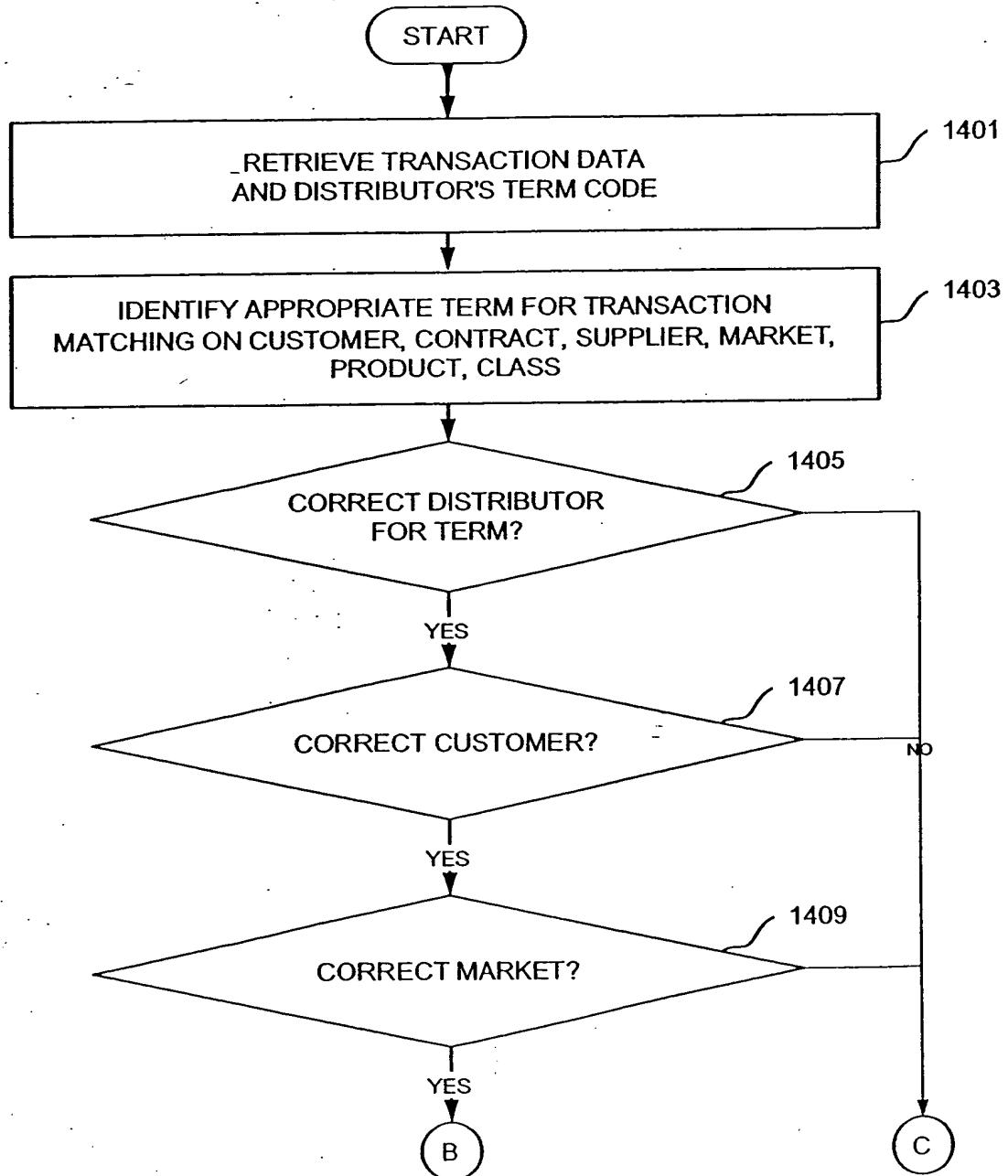


FIGURE 14.B
AUDIT DISCOUNTED TRANSACTIONS

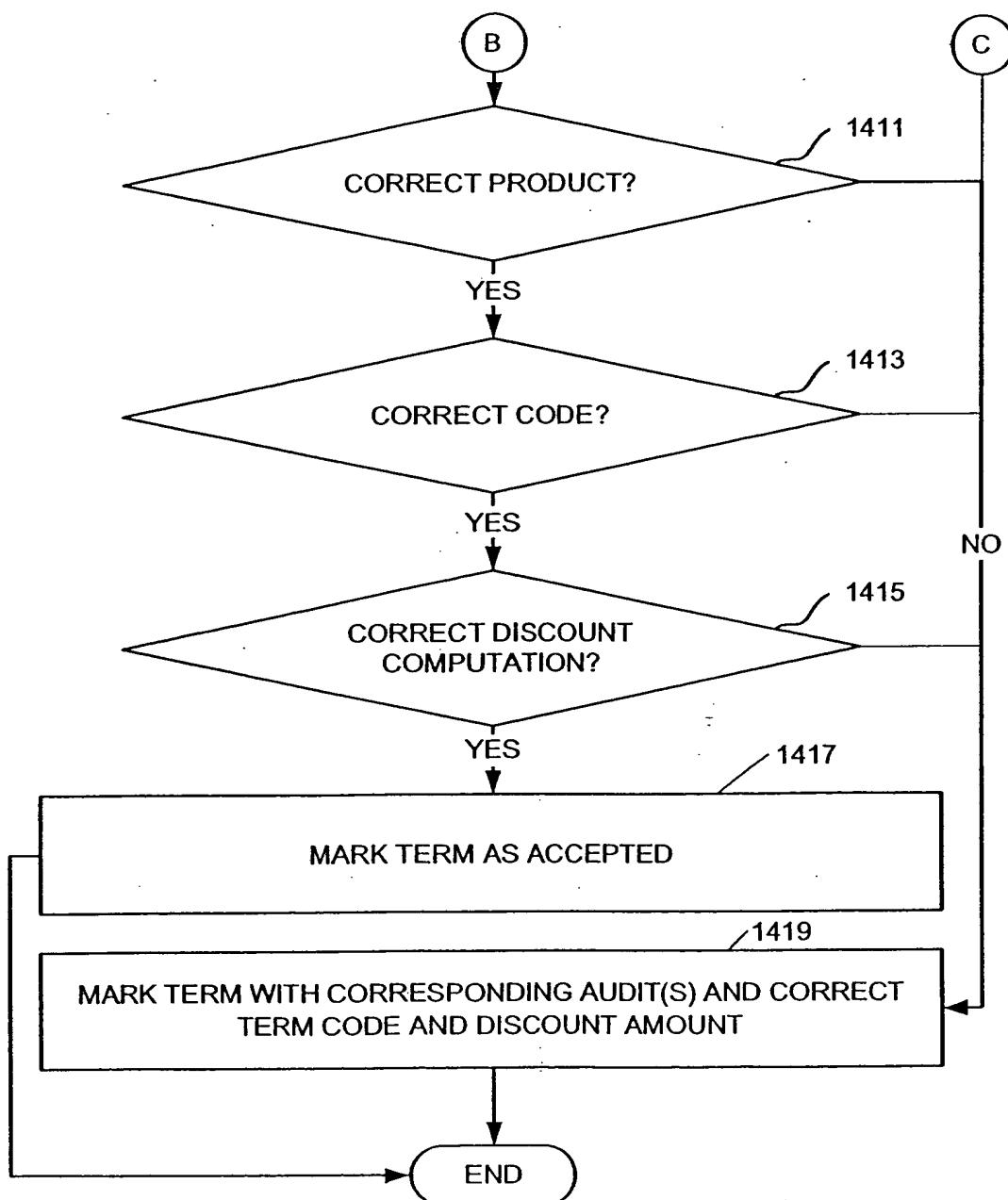


FIGURE 15A:
MEASURE ACTUAL CONTRACT PERFORMANCE

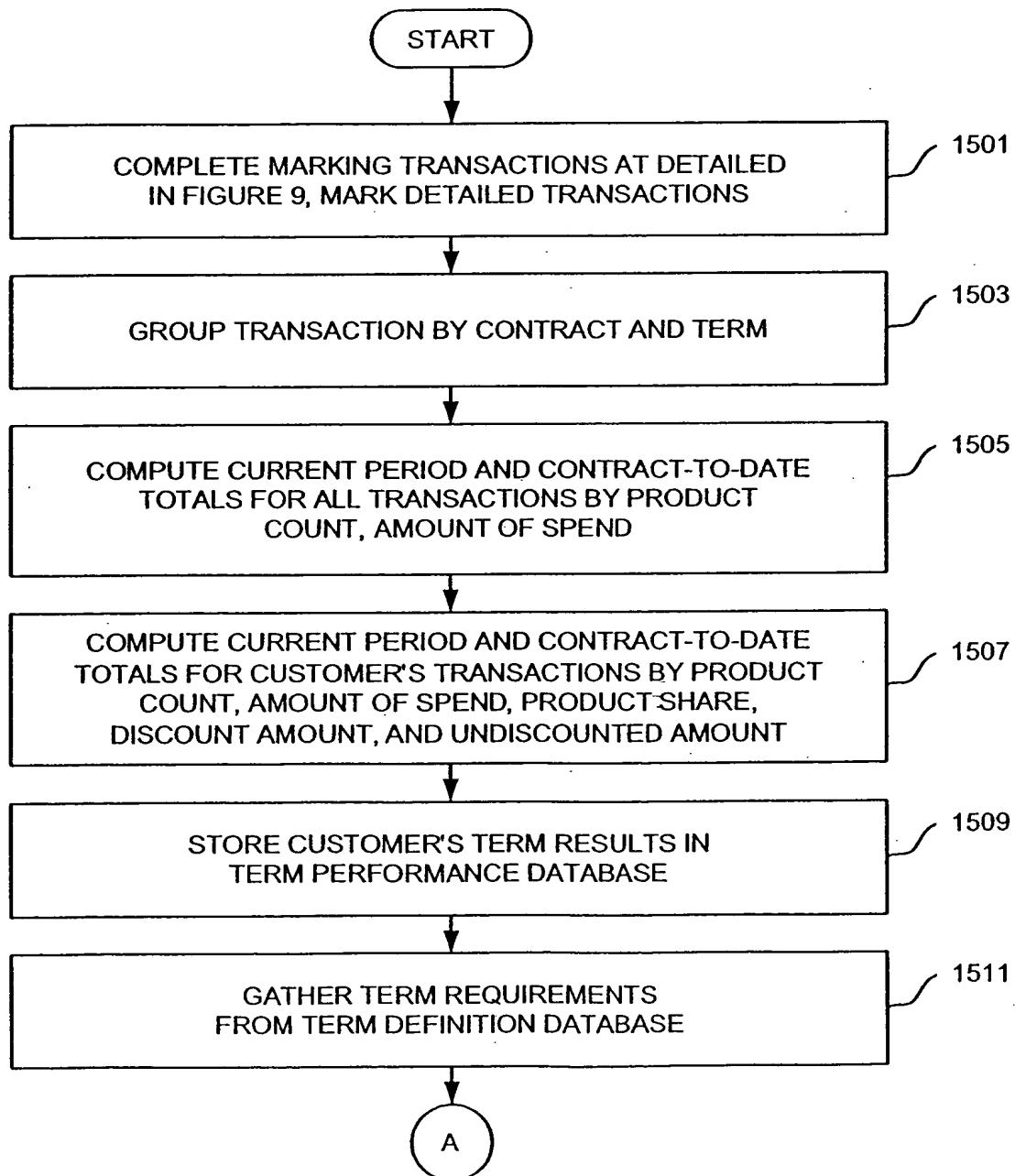


FIGURE 15B
MEASURE ACTUAL CONTRACT PERFORMANCE

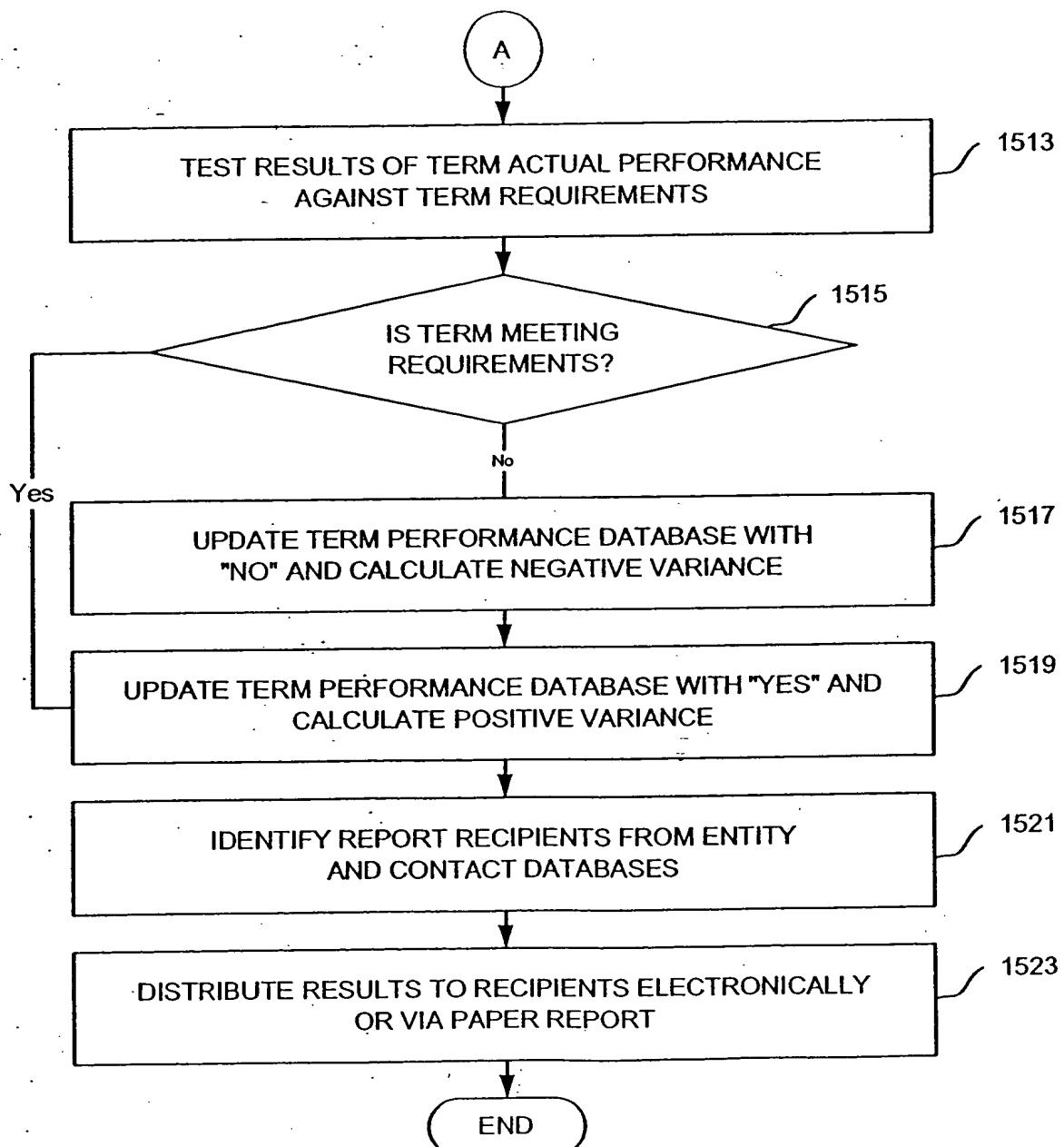


FIGURE 16:
RECONCILE TERM PERFORMANCE

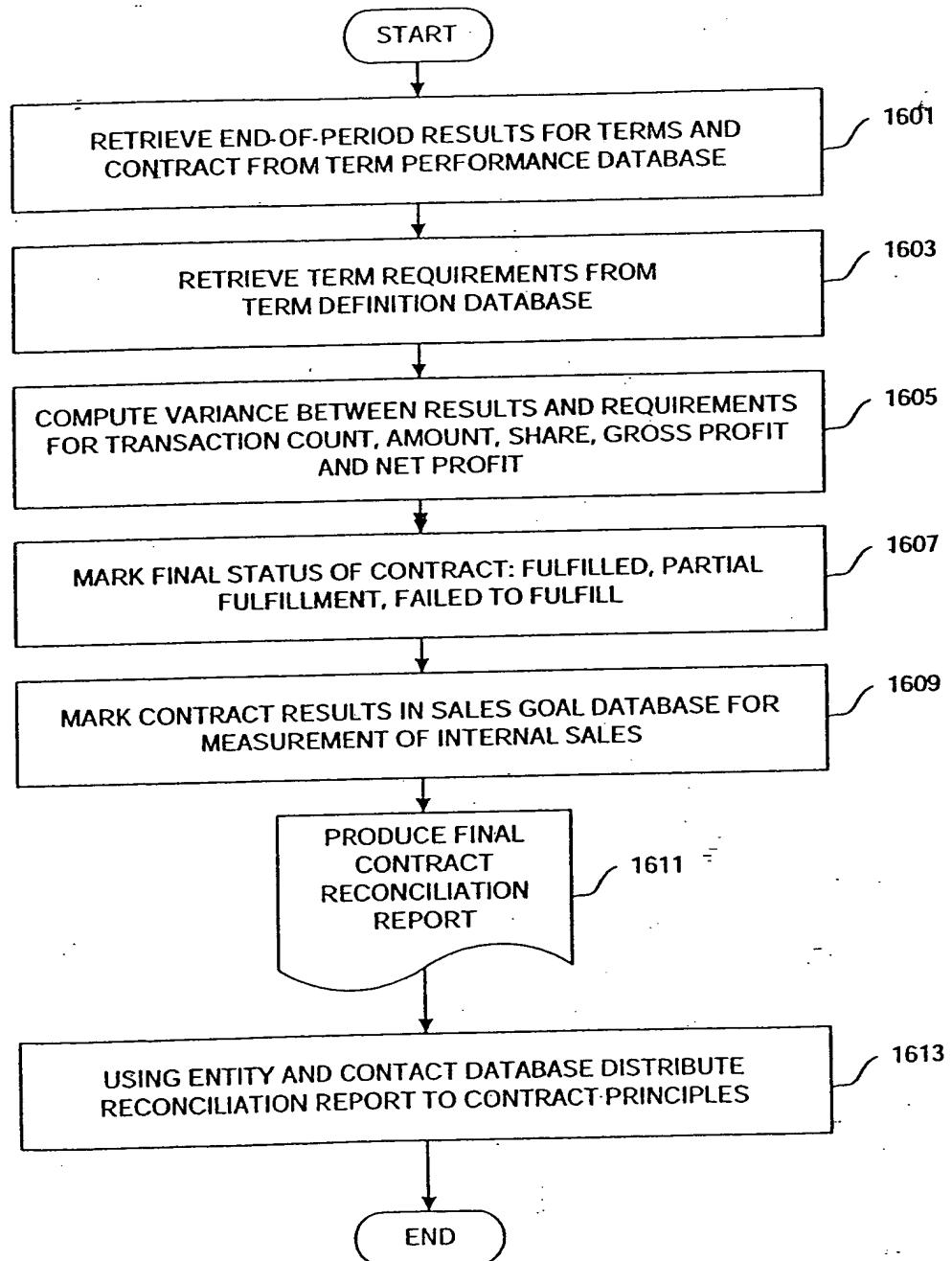


FIGURE 17:
PAYOUT DISCOUNT

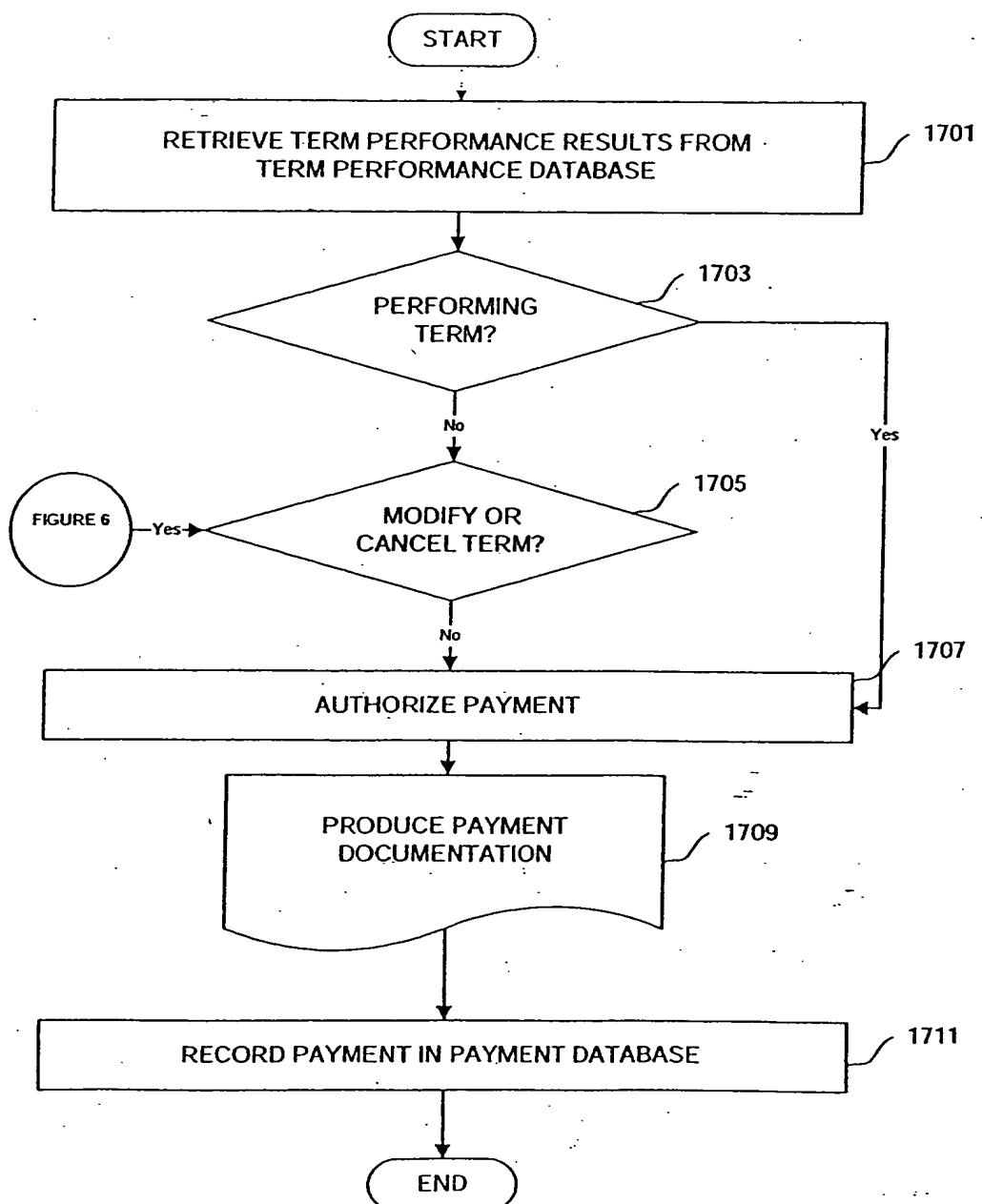


FIGURE 18:
MANAGE SALES GOALS

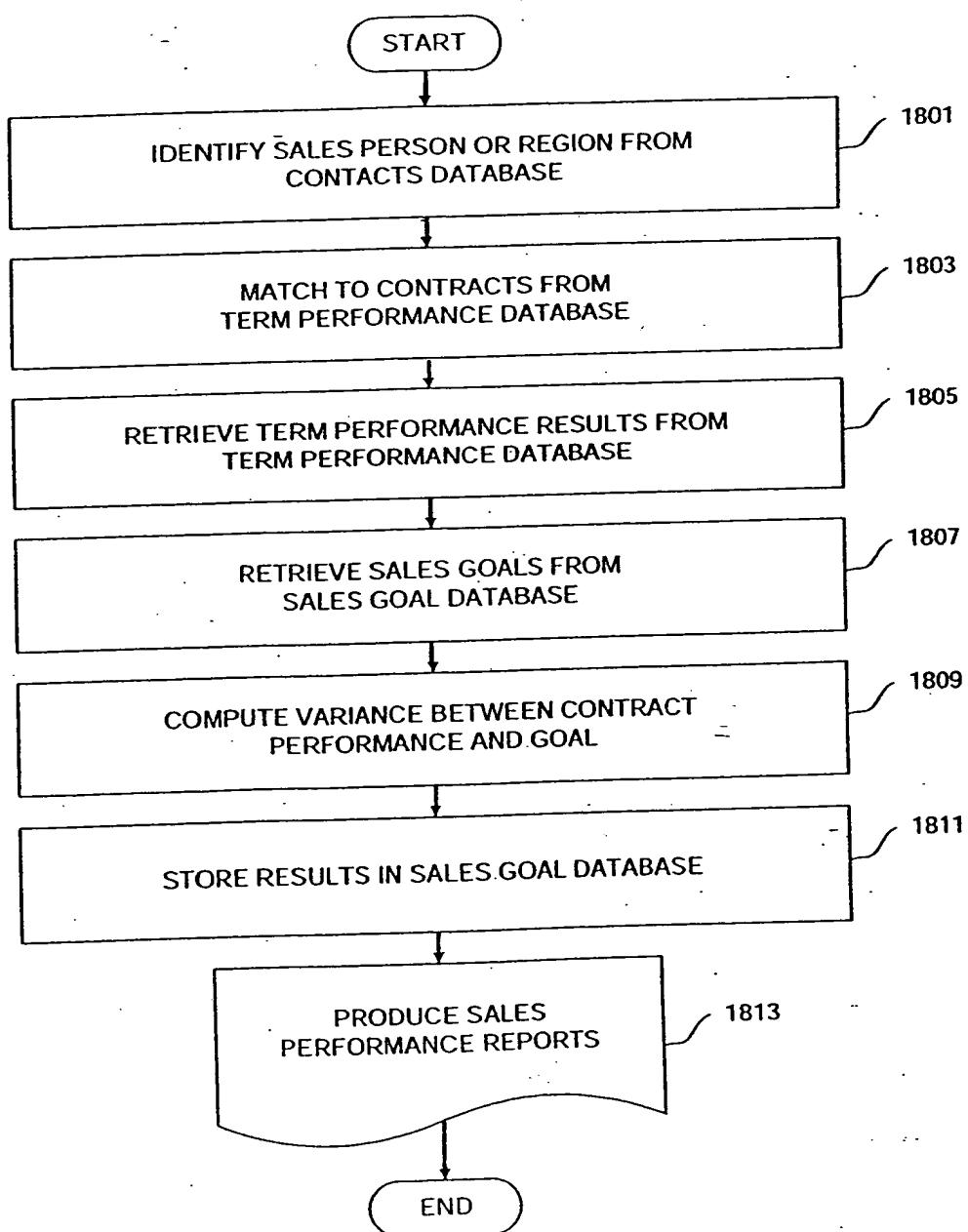


FIGURE 19
TRANSACTION DETAIL DATA SCREEN

1903	1905	1907	1909	1911																																																		
Ticket																																																						
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<table border="1"> <tr> <td>Ticket Number</td><td>66044709xx</td> <td>PNR Locator</td><td>BXY245</td> <td></td> </tr> <tr> <td>Validating Carrier</td><td>British Airways</td> <td>Credit Card</td><td>Visa</td> <td></td> </tr> <tr> <td>Issue Date</td><td>01 Jan 2000</td> <td>Frequent Flyer #</td><td>BH12345678</td> <td></td> </tr> <tr> <td>Passenger</td><td>Mr John Doe</td> <td>Tour Code</td><td>14BV</td> <td></td> </tr> <tr> <td>Company</td><td>ABC Company</td> <td>Commission</td><td>\$12.00</td> <td></td> </tr> <tr> <td>Data Source</td><td>Anywhere Travel, Inc.</td> <td>Tax</td><td>\$86.00</td> <td></td> </tr> <tr> <td>Ticket Location</td><td>212253xx</td> <td>Amount</td><td>\$1,200.00</td> <td></td> </tr> </table>					Ticket Number	66044709xx	PNR Locator	BXY245		Validating Carrier	British Airways	Credit Card	Visa		Issue Date	01 Jan 2000	Frequent Flyer #	BH12345678		Passenger	Mr John Doe	Tour Code	14BV		Company	ABC Company	Commission	\$12.00		Data Source	Anywhere Travel, Inc.	Tax	\$86.00		Ticket Location	212253xx	Amount	\$1,200.00																
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Origin & Destination																																																						
<table border="1"> <tr> <td>Origin</td><td>Albuquerque</td> <td>Cabin, Fare Type</td><td>Business</td> <td></td> </tr> <tr> <td>Connection</td><td>Houston</td> <td>Fare Basis</td><td>J</td> <td></td> </tr> <tr> <td>Destination</td><td>Atlanta</td> <td>Ticket Designator</td><td>66044709xx</td> <td></td> </tr> <tr> <td>Carrier</td><td>Continental Airlines</td> <td>Contract</td><td>ABC2000</td> <td>Ter m</td> </tr> <tr> <td>Operating Carriers</td><td>Continental Airlines</td> <td>Net Amount</td><td>\$557.00</td> <td>US to US</td> </tr> <tr> <td>Depart Date</td><td>16 Jan 2000</td> <td>Amount</td><td>\$600.00</td> <td></td> </tr> <tr> <td>Depart Time</td><td>7:40 am</td> <td>Full Fare</td><td>\$800.00</td> <td></td> </tr> <tr> <td>Arrive Date</td><td>16 Jan 2000</td> <td>Low Fare</td><td>\$0.00</td> <td></td> </tr> <tr> <td>Arrive Time</td><td>2:15 pm</td> <td>Discount</td><td>\$200.00</td> <td></td> </tr> <tr> <td>Trip duration</td><td>4:30</td> <td>Revenue Per Mile</td><td>.47</td> <td></td> </tr> </table>					Origin	Albuquerque	Cabin, Fare Type	Business		Connection	Houston	Fare Basis	J		Destination	Atlanta	Ticket Designator	66044709xx		Carrier	Continental Airlines	Contract	ABC2000	Ter m	Operating Carriers	Continental Airlines	Net Amount	\$557.00	US to US	Depart Date	16 Jan 2000	Amount	\$600.00		Depart Time	7:40 am	Full Fare	\$800.00		Arrive Date	16 Jan 2000	Low Fare	\$0.00		Arrive Time	2:15 pm	Discount	\$200.00		Trip duration	4:30	Revenue Per Mile	.47	
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FIGURE 20
MARKET ANALYSIS SUMMARY SCREEN

Year	From	To	Class	Total Flights	Total Amount	Host Flights	Host Amount	NAS	Share	Percent of NAS	Ratio
2003	US to US	CML - EWR	Economy	1,241	\$30,154	1,036	\$26,500	50%	99%	184%	
2005	US to US	CML - EWR	Discount	308	35,593	296	34,676	50%	98%	192%	
2007	US to US	CML - EWR	Economy	2,020	\$50,059	1,972	\$46,075	50%	99%	195%	
2009	US to US	CML - EWR	Discount	184	25,647	176	24,199	50%	98%	192%	
2011	US to US	CVG - EWR	First Class	101	\$29,741	910	\$29,741	99%	99%	10%	
2003	US to US	CVG - EWR	Economy	2,424	\$17,894	764	20,627	33%	32%	97%	
2005	US to US	CVG - EWR	Discount	1,955	400,478	1,769	397,500	33%	33%	33%	
2007	US to US	CVG - EWR	Economy	2,175	622,224	1,424	389,845	33%	65%	197%	
2009	US to US	CVG - EWR	Discount	928	\$172,033	140	\$13,925	33%	15%	45%	
2011	US to US	DCA - EWR	Economy	2,424	\$114,900	2,424	\$114,900	100%	100%	100%	
2003	US to US	DCA - EWR	Discount	140	9,479	140	9,479	100%	100%	100%	
2005	US to US	DCA - EWR	Economy	7,064	906,571	7,064	906,571	100%	100%	100%	
2007	US to US	DCA - EWR	Discount	7,280	\$19,691	200	\$19,691	100%	100%	100%	
2009	US to US	DEN - EWR	First Class	38	23,197	8	6,510	36%	22%	61%	
2011	US to US	DEN - EWR	Economy	2,574	\$30,269	2,203	\$32,005	37%	38%	103%	
2003	US to US	DEN - EWR	Discount	3,244	915,660	500	142,976	37%	15%	41%	
2005	US to US	DEN - EWR	Economy	1,779	3,666	1,660	3,173	37%	37%	24%	
2007	US to US	DEN - EWR	Discount	6,244	1,779,567	3,220	950,316	37%	52%	141%	
2009	US to US	DFW - EWR	First Class	224	\$13,759	212	\$7,789	29%	50%	172%	
2011	US to US	DFW - EWR	Economy	2,608	1,392,186	1,196	586,437	30%	46%	153%	
US to US	US Airways			3,571	\$301,720	3,571	\$206,162	100%	100%	100%	
US to US	All Carriers			508,904	\$95,053,200	491,512	\$40,256,812	100%	100%	100%	
US to US	All Carriers			508,904	\$95,053,200	491,512	\$40,256,812	100%	100%	100%	

FIGURE 21A
DISCOUNT-ON REQUIREMENTS SCREEN

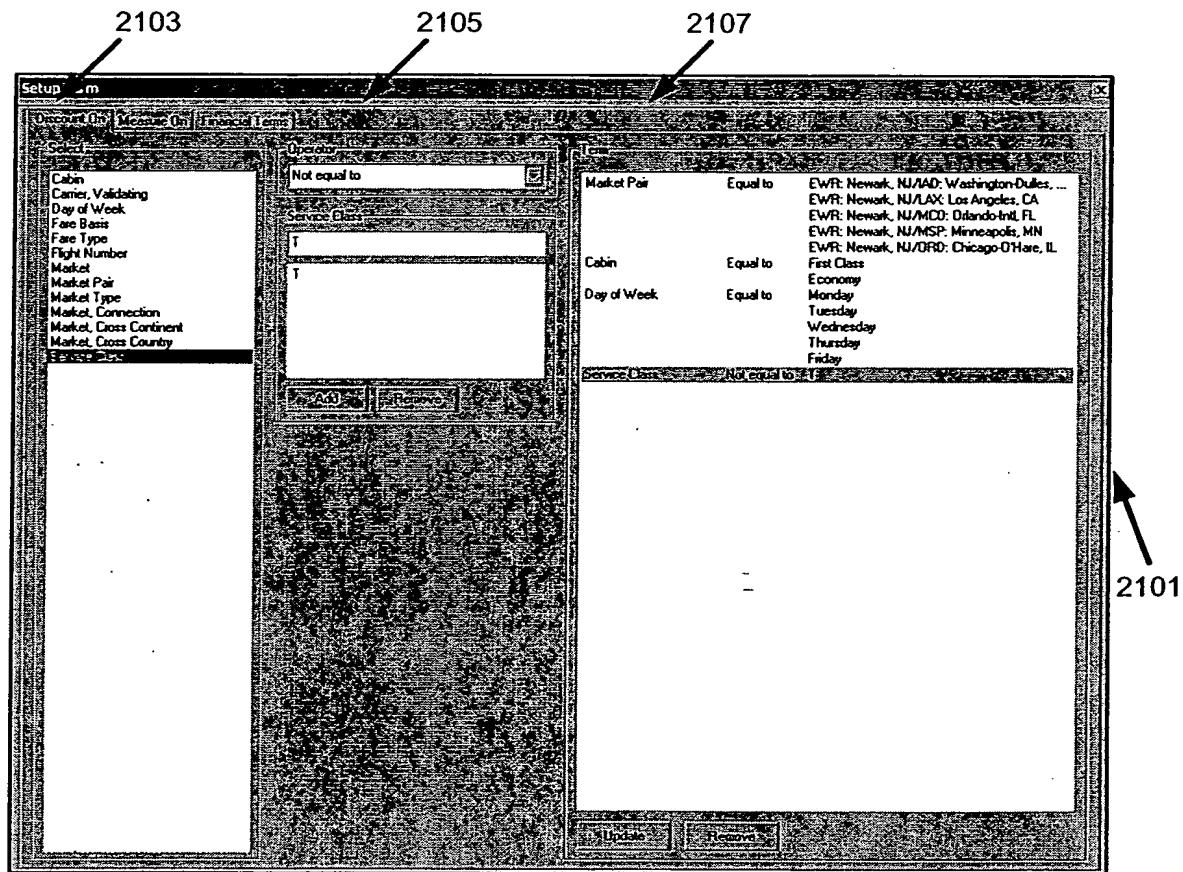


FIGURE 21B
MEASURE-ON REQUIREMENTS SCREEN

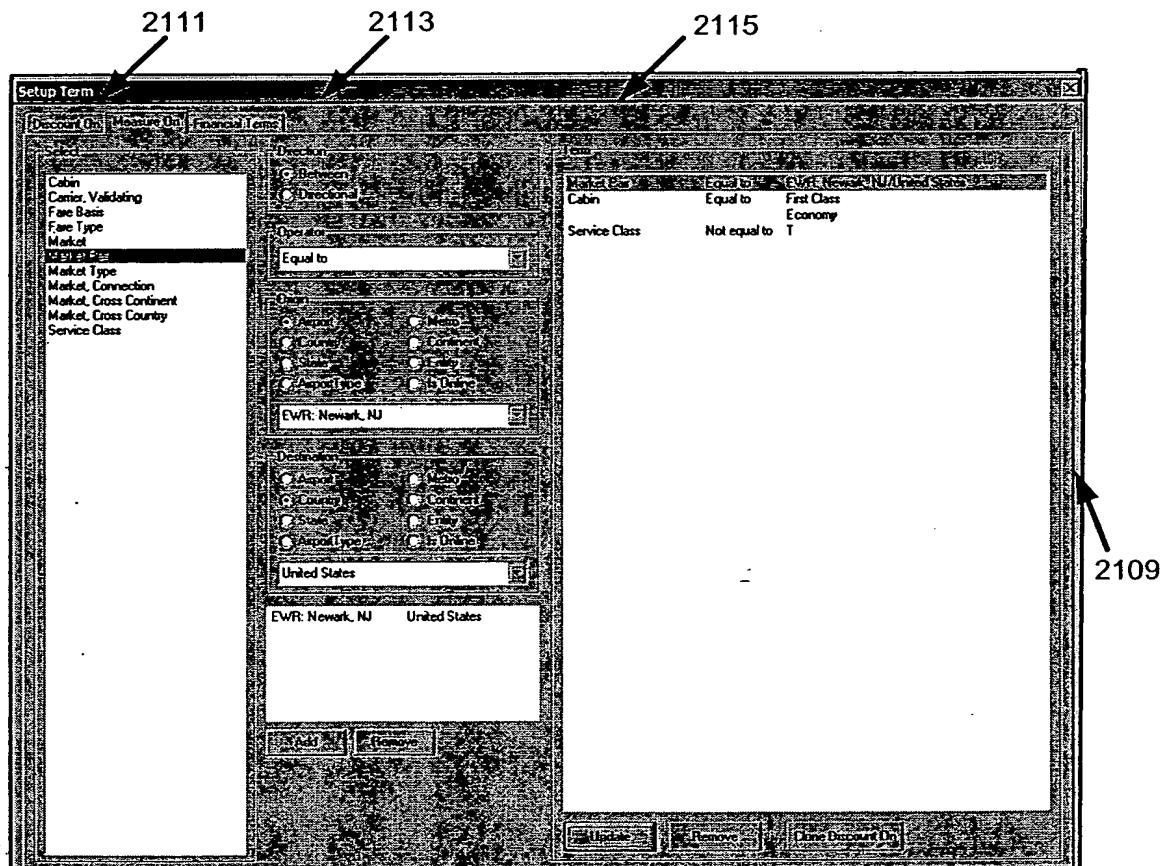


FIGURE 21C
FINANCIAL REQUIREMENTS SCREEN

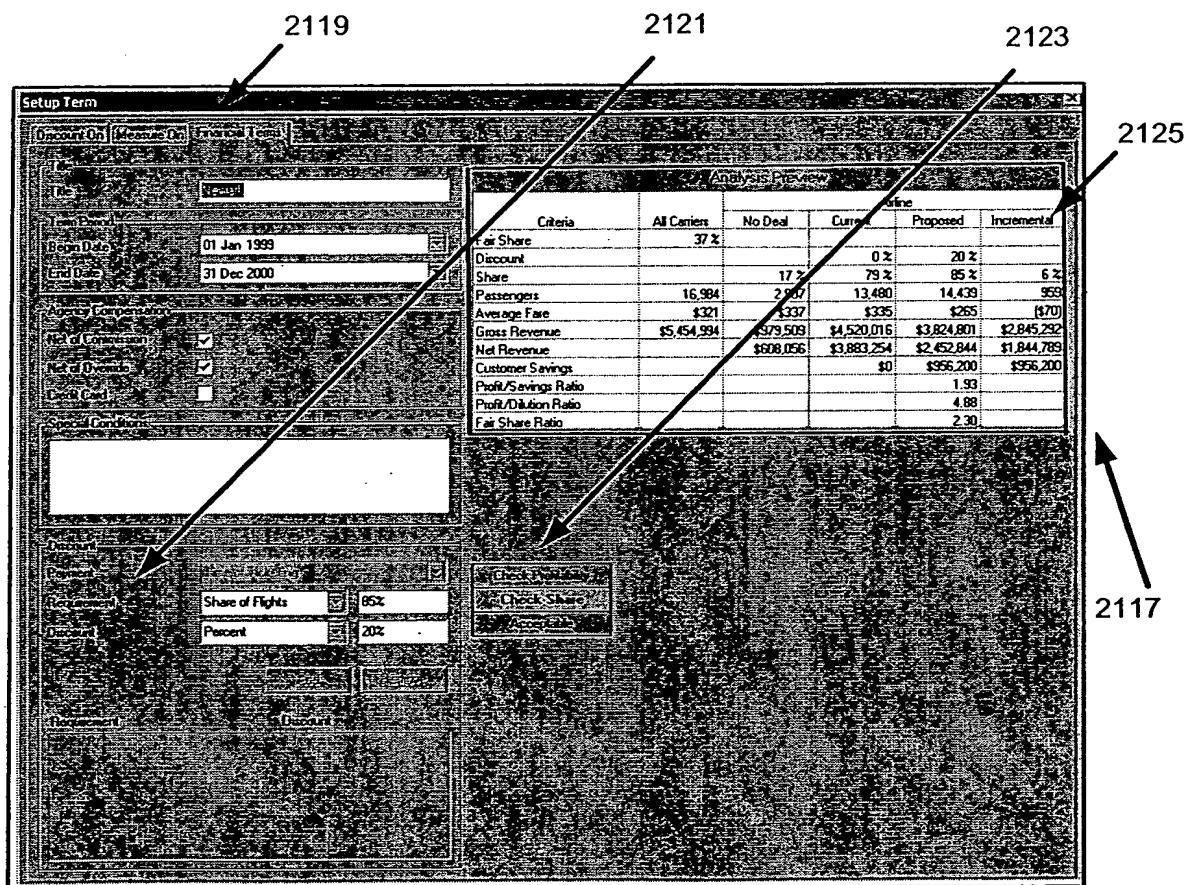


FIGURE 22
CONTRACT FORECAST SCREEN

FIGURE 23:
ACTUAL CONTRACT PERFORMANCE SCREEN

Contract Term	Host Flights	Market Share	Host Net Amount	Market Share	Measure	Requirement	Variance	Fulfilled
ABC Company					Share of Flights	74%	-11%	No
US48-US48	27,010	63%	\$5,402,828	67%	Share of Flights	92%	-8%	No
IAH-DomesticMarkets	7,588	88%	1,751,837	88%	Share of Flights	88%	5%	Yes
IAH-LGW/CDG/AMAN Term	1,854	63%	3,461,248	62%	No Requirement	0%	0%	Yes
US48-Canada/LatinAm/Mexico	481	44%	302,840	53%	No Requirement	0%	0%	Yes
US48-Europe	250	38%	444,822	100%	Share of Flights	60%	15%	Yes
IAH-MTY/AMEX	103	100%	38,442	100%	Share of Flights	60%	-7%	No
IAH-BRU/FRA/LHR Term	35	53%	55,382	51%	Share of Flights	20%	-3%	No
US48-AMS Term	23	17%	37,200	18%	Share of Flights	0%	0%	No
Total	37,443	67%	\$11,620,118	71%				
Minimum	42,775		\$12,170,670					No
Contract Performance	-5,332	-14%	-\$602,554	-41%				

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